

Genpact Appoints Dinesh Jain as Global Capability Center Lead

Industry executive joins Genpact to drive client GCC growth and operational excellence

New Delhi – November 11, 2025 – Genpact (NYSE: G), an agentic and advanced technology solutions company recognized for its deep industry knowledge, process intelligence, and last-mile expertise, today announced the appointment of Dinesh Jain as Global Capability Center (GCC) Lead.

Based in Mumbai, Dinesh will spearhead Genpact's efforts to help clients design, scale, and transform their GCC strategies, driving business impact through agentic operations, advanced technologies, and data-led transformation.



"In the era of agentic operations, GCCs are no longer just delivery hubs; they are strategic growth engines," said **Riju Vashisht, Chief Growth Officer, Genpact**. "With Dinesh's leadership, we're helping clients reimagine these centers as catalysts for continuous innovation and competitive advantage."

In his role, Dinesh will shape Genpact's GCC strategy and playbooks, guiding clients across industries and regions in establishing and evolving their centers into strategic extensions of their global enterprises. His key priorities include helping enterprises establish and scale their GCCs, evolve them into global innovation, engineering and process hubs, and advising them on scale or carve-out strategies to maximize value creation.

"GCCs today sit at the intersection of process, technology, data, and global talent, shaping how businesses scale and compete," said **Dinesh Jain, Global Capability Center Lead, Genpact**. "Our goal is to help clients build future-ready GCCs that integrate Genpact's deep process expertise with advanced technologies, driving continuous innovation and measurable business outcomes."

Dinesh brings deep experience in technology, GCC delivery, and digital transformation, having worked extensively with multinational organizations to architect and scale their capability centers. Before joining Genpact, he led the Accenture Technology GCC Solutions and Offering out of Mumbai and has held senior leadership roles in transformation, technology strategy, architecture, and delivery.

About Genpact

Genpact (NYSE: G) is an agentic and advanced technology solutions company. We leverage process intelligence and artificial intelligence to deliver measurable outcomes. With a strong partner ecosystem and decades of client trust, we provide innovative solutions that transform how businesses run. Powered by a team with an active learning mindset and client centrality at its core, we deliver lasting value for the world's leading enterprises.

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