Genpact Newsroom

Genpact Recognized as a Leader and Star Performer in Everest Group's Supply Chain Management PEAK Matrix Assessment 2025

Recognition highlights Genpact's robust service orchestration, AI investments, and expanded partnerships with leading tech providers and hyperscalers

NEW YORK, Sept. 18, 2025 /PRNewswire/ -- Genpact (NYSE: G), an agentic and advanced technology solutions company, today announced it has earned top recognition in **Everest Group's 2025 Supply Chain Management (SCM) PEAK Matrix®** Assessments. Read the report here.

- **SCM BPS (Business Process Services) PEAK Matrix® Assessment 2025** – Genpact is recognized as a Leader, securing the second-highest position, and is named a Star Performer for its strong growth, robust service orchestration, ongoing AI investments, and expanded delivery network and partnerships with specialist tech providers and hyperscalers.
- **SCM Planning BPS PEAK Matrix Assessment 2025** – In this inaugural assessment, Genpact earned the position of highest Leader overall and is recognized for its end-to-end planning expertise, technology partnerships, and ability to drive large-scale transformation.

"Being named a Leader and Star Performer in SCM BPS and earning the #1 spot in SCM Planning BPS underscores how Genpact drives measurable outcomes in supply chain transformation," said **Gopal VK, Global Supply Chain Services and Analytics Leader, Genpact**. "With planning-as-a-service, we combine outcome-focused, end-to-end solutions with partner technologies, modular platforms, and deep expertise to help enterprises and mid-market clients achieve faster time to value and sustained impact."

Everest Group highlighted Genpact for the following core strengths:

- **Technology and solutions:** End-to-end services in planning, orchestration, control tower, and resilience, powered by modular tools, AI innovation, and a broad partner ecosystem
- **Global scale:** Extensive delivery network with new hubs in Japan and Costa Rica, offering flexible as-a-service models for enterprises and mid-market clients
- **Talent development:** Ongoing upskilling through training platforms and academic partnerships to build a future-ready workforce
- **Sustainability:** Carbon-tracking and reduction capabilities through ESG-focused partnerships enabling greener supply chains

"Genpact has established itself as a Leader by combining its consult-to-operate model with deep planning expertise," said **Vignesh Kannan, Vice President, Everest Group**. "Our orchestration of advisory, digital implementation, and operations, along with modular planning-as-a-service offerings, certified talent, and ESG integration, helps clients accelerate planning maturity, improve time to value, and achieve measurable business outcomes."

Everest Group evaluated **16 providers for SCM BPS** and **12 providers for SCM Planning BPS**, recognizing Genpact for its strong market impact and significant capability advancements in both.

To learn more about Genpact's services and solutions for Supply Chain Management, click here.

About Genpact

Genpact (NYSE: G) is an agentic and advanced technology solutions company. We leverage process intelligence and artificial intelligence to deliver measurable outcomes. With a strong partner ecosystem and decades of client trust, we provide innovative solutions that transform how businesses run. Powered by a team with an active learning mindset and client centricity at its core, we deliver lasting value for the world's leading enterprises.

Get to know us at genpact.com and on LinkedIn, X, YouTube, and Facebook.

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