Genpact Newsroom

Genpact Recognized as a Leader in Financial Crime and Compliance for Fifth Straight Year by Everest Group

2025 Financial Crime and Compliance Operations Services PEAK Matrix® Assessment highlights Genpact's AI-driven risk solutions that cut costs, speed compliance, and scale intelligently

NEW YORK, Sept. 15, 2025 /PRNewswire/ -- Genpact (NYSE: G), an agentic and advanced technology solutions company, today announced it has been named a **Leader for the fifth consecutive year** in the Everest Group **2025 Financial Crime and Compliance (FCC) Operations Services PEAK Matrix®** Assessment. Read the full report here.

"AI only delivers real impact when it understands the complex processes it's meant to improve, especially in regulated industries like financial services," said **Satish Acharya, Global Risk and Compliance Services Leader, Genpact.** "Our deep expertise in financial risk, compliance operations, and banking workflows is what powers AI's real impact. With platforms like riskCanvas® and a globally scaled delivery model, we help institutions accelerate compliance, reduce cost, and stay ahead of emerging threats."

The report highlights Genpact's comprehensive capabilities across Know Your Customer (**KYC**), Enhanced Due Diligence (**EDD**), Anti-Money Laundering (**AML**), **fraud management**, **chargeback handling**, and **regulatory reporting**. Genpact also was recognized for its AI/ML expertise, orchestration capabilities, and strong compliance operations.

"As financial institutions accelerate transformation agendas in FCC, they increasingly seek partners that can combine advisory-led delivery with scalable, AI-enabled operations, global delivery scale, and deep domain coverage," said **Dheeraj Maken, Practice Director, Everest Group.** "Genpact brings a strong combination of agentic AI capabilities and a structured FCC talent development model through its FCC Academy focused on digital fluency, gen AI literacy, and industry certifications."

A cornerstone of Genpact's FCC offering is its riskCanvas® **suite**, a purpose-built financial crime prevention and compliance platform that integrates advanced analytics, machine learning, and workflow orchestration to help financial institutions detect and respond to risk in real time.

Genpact helps clients tackle some of the most pressing financial crime and compliance challenges, including:

- **Complex fraud and chargeback management**, through real-time behavioral analytics and dispute automation
- **High false positives in AML monitoring**, by applying AI and ML to detect patterns and reduce noise, enabling teams to focus on real risk
- **Lagging innovation in compliance**, by embedding GenAI and intelligent automation into FCC workflows for proactive risk detection

This continued recognition reinforces Genpact's position as a leader in delivering **AI-powered, domain-led transformation** across high-value, regulated industries. By aligning artificial intelligence with deep process understanding, Genpact helps clients modernize legacy systems, strengthen resilience, and unlock long-term value at scale.

For more information about Genpact's services and solutions for **Risk and Compliance**, click here.

About Genpact

Genpact (NYSE: G) is an agentic and advanced technology solutions company. We leverage process intelligence and artificial intelligence to deliver measurable outcomes. With a strong partner ecosystem and decades of client trust, we provide innovative solutions that transform how businesses run. Powered by a team with an active learning mindset and client centricity at its core, we deliver lasting value for the world's leading enterprises.

Get to know us at genpact.com and on LinkedIn, X, YouTube, and Facebook.

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