

Genpact Named a Leader in Trust and Safety Services by Everest Group for Fifth Consecutive Year

2025 PEAK Matrix® recognizes Genpact's differentiated AI-led solutions to assist with platform safety, compliance, and responsible AI development

NEW YORK, Aug. 28, 2025 /[PRNewswire](#)/ -- Genpact (NYSE: G), a global advanced technology services and solutions firm, has been named a Leader in Trust and Safety (T&S) Services by Everest Group in its 2025 PEAK Matrix® Assessment. This marks the fifth consecutive year Genpact has earned this distinction, reinforcing its sustained commitment to trust and safety clients across all major industries. View the ranking [here](#).

"Today, trust and safety is no longer just an operational imperative, it's a core component of Genpact's advanced technology solutions portfolio," said **Anil Nanduru, Global Business Leader for High Tech and Manufacturing, and Consumer and Healthcare, Genpact**. "By combining strategic guidance with operational execution, we help clients move from reactive responses to proactive risk prevention."

Everest Group highlighted Genpact's differentiated solution models across many critical areas, including the following:

- **AI Development and Safety** – Embedding resilience to adversarial attacks for responsible AI use and mitigating generative AI risks
- **Platform Safety** – Enhancing platform integrity through real-time threat detection and policy enforcement
- **Global Tech Compliance** – Providing regulatory consulting and operational controls to assist with compliance risk management across global markets

"Genpact offers end-to-end trust and safety services to buyers from major industry verticals. It also offers support for T&S benchmarking and guardrail design, transparency reporting, and regulatory risk assessment," said **Abhijnan Dasgupta, Practice Director, Everest Group**.

Everest Group evaluated 28 service providers for its 2025 PEAK Matrix®, assessing service scope, innovation, proprietary solutions, and proven impact across client engagements.

"Genpact continues to invest in trust and safety tools and technology, including investments in AI safety capabilities and Gen AI-based agent assist tools for transformed internal operations," **Dasgupta** continued. "It has also established a partnership ecosystem with providers for trust and safety, risk and threat intelligence, red teaming, and analytics to offer technology-based solutions to its clients. These are some of the factors that have contributed to Genpact strengthening its positioning as a Leader in Everest Group's Trust and Safety Services PEAK Matrix® 2025."

To learn more about Genpact's services and solutions for Trust and Safety, click [here](#).

About Genpact

Genpact (NYSE: G) is an advanced technology services and solutions company that delivers lasting value for leading enterprises globally. Through our deep business knowledge, operational excellence, and cutting-edge solutions – we help companies across industries get ahead and stay ahead. Powered by curiosity, courage, and innovation, our teams implement data, technology, and AI to create tomorrow, today.

Get to know us at genpact.com and on [LinkedIn](#), [X](#), [YouTube](#), and [Facebook](#).

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