Genpact Appoints John M. Hinshaw to Board of Directors

NEW YORK, July 1, 2025 /PRNewswire/ -- Genpact (NYSE: G), an advanced technology services and solutions company, today announced that John M. Hinshaw has been appointed to the Company's Board of Directors, effective July 1, 2025.

"We welcome John to Genpact's Board of Directors," said **Balkrishan "BK" Kalra, President and CEO, Genpact**. "John's extensive expertise in managing change and evolution at some of the world's largest and most recognizable brands will be a tremendous asset as we help clients leverage AI and agentic innovations to drive their businesses forward."

Most recently, Hinshaw served as Group Chief Operating Officer of HSBC Bank from February 2020 to September 2024. Previously, he served as the Executive Vice President, Technology and Operations, of Hewlett-Packard Company from November 2011 to November 2015, at which time he joined Hewlett Packard Enterprise Company as the Executive Vice President, Technology and Operations and Chief Customer Officer, serving in such capacity until October 2016. Prior to that, Hinshaw served as Vice President and General Manager for Boeing Information Solutions at The Boeing Company from 2010 to 2011. Before that, he served as Boeing's Chief Information Officer from 2007 to 2010, leading Boeing's companywide corporate initiative on information management and information security. Mr. Hinshaw also spent 14 years at Verizon Communications, in a series of roles of increasing responsibility, culminating in his appointment as Senior Vice President and Chief Information Officer of Verizon Wireless, where he oversaw the IT function of the wireless carrier.

"John brings to Genpact tremendous business expertise in transforming and digitizing organizations across a wide range of industries," said **Jim Madden, Chairman of the Board, Genpact**. "Today, clients are looking for precisely the services Genpact provides – those built on deep domain and process expertise and fueled by advanced technology and AI. We are confident that John's past executive and board experience will be extremely valuable for Genpact, and we look forward to his contributions."

Hinshaw also serves as an independent director on the board of directors of Sysco Corporation, the global leader in selling, marketing and distributing food and related products. He previously served as a member of the boards of directors of the Bank of New York Mellon Corporation from 2014 to 2019 and Docusign, Inc. from 2014 to 2020.

"Today's global operations are more complex and fast-moving than ever, demanding smarter technology and bold thinking," said **Hinshaw**. "I'm excited to join Genpact's Board and collaborate with a leadership team that's deeply rooted in AI and innovation to drive meaningful, lasting change for clients and the organization itself."

About Genpact
Genpact (NYSE: G) is an advanced technology services and solutions company that delivers lasting value for leading enterprises globally. Through our deep business knowledge, operational excellence, and cutting-edge solutions – we help companies across industries get ahead and stay ahead. Powered by curiosity, courage, and innovation, our teams implement data, technology, and AI to create tomorrow, today. Get to know us at genpact.com and on LinkedIn, X, YouTube, and Facebook.

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