Genpact Launches Fifth AI Innovation Center Globally

The company's newest AI center in Guadalajara, Mexico, serves as a hub for innovation, experimentation, and collaboration in the Americas region

GUADALAJARA, Mexico, April 25, 2025 /PRNewswire/ -- Genpact (NYSE: G), a global advanced technology services and solutions company, today announced the opening of the Genpact Artificial Intelligence (AI) Innovation Center in Guadalajara, Mexico. Designed to be a collaboration space for co-innovating technology solutions, the center will play a key role in unlocking the business value of AI-driven transformation for clients across industries.

"By leveraging Genpact's deep functional, industry, and AI expertise, our newest AI Innovation Center will play a critical role in enabling our enterprise clients to solve complex business problems and drive lasting value, with AI accelerating and scaling outcomes," said **Jakub Vanek, Chief Operating Officer, Genpact Americas**. "Clients will gain inspiration and insights at the center, along with access to leading technology providers and industry associations."

Already home to Genpact's fastest growing delivery center in the Americas, the launch of the new AI Innovation Center in Guadalajara is expected to maximize outcomes for clients, leveraging the high caliber of talent already available while investing in training and reskilling.

Genpact has developed a range of generative AI and agentic AI solutions. As the company looks to deploy the solutions in live production environments, the AI Innovation Center team in Guadalajara will focus on accelerating speed to implementation and value realization. This is Genpact's fifth AI Innovation Center, after London, Gurgaon, Manila, and Bucharest, positioning Genpact at the forefront of AI-driven transformation.

This announcement was made at the AI Innovation Center launch event, where clients across the region came together to network with peers, learn about Genpact's product roadmap for AI agents, and experience how Genpact is building AI-powered solutions that create long-lasting value.

About Genpact

Genpact (NYSE: G) is an advanced technology services and solutions company that delivers lasting value for leading enterprises globally. Through our deep business knowledge, operational excellence, and cutting-edge solutions – we help companies across industries get ahead and stay ahead. Powered by curiosity, courage, and innovation, our teams implement data, technology, and AI to create tomorrow, today.

Get to know us at genpact.com and on LinkedIn, X, YouTube, and Facebook.

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