

Genpact Reports Third Quarter 2023 Results

Total revenue of \$1.14 billion, Up 2%^{1,2}

Digital Operations services revenue of \$636 million, Up 6%¹

Data-Tech-AI services revenue of \$500 million, Down 2%^{1,2}

Diluted EPS of \$0.64, Up 25%; Adjusted Diluted EPS³ of \$0.76, Up 1%

NEW YORK, Nov. 8, 2023 /PRNewswire/ -- Genpact Limited (NYSE: G), a global professional services firm focused on delivering outcomes that transform businesses, today announced financial results for the third quarter ended September 30, 2023.

"During the third quarter, we saw increasing pressure in short-cycle advisory and other project work as clients remained sharply focused on large transformation deals that prioritize cost reductions. This resulted in total revenue below our expectations. However, bookings remain strong and on pace to grow at least 25% in 2023," said "Tiger" Tyagarajan, Genpact's President and CEO. "In addition, we continue to make significant progress in the use and deployment of generative AI, as we move into live production environments with early demonstrated results. This is leading to many new inflows as clients prepare to embed large language models into their operations."

Key Financial Highlights – Third Quarter 2023

- Total revenue was \$1.14 billion, up 2% year-over-year, both on an as reported and constant currency basis.^{1,2}
- Revenue from Digital Operations services was \$636 million, up 6% year-over-year, both on an as reported and constant currency basis,¹ representing 56% of total revenue.
- Revenue from Data-Tech-AI services was \$500 million, down 2% year-over-year, both on an as reported and constant currency basis,^{1,2} representing 44% of total revenue.
- Net income was \$118 million, up 23% year-over-year, with a corresponding margin of 10.4%.
- Income from operations was \$166 million, up 27% year-over-year, with a corresponding margin of 14.6%. Adjusted income from operations was \$195 million, up 3% year-over-year, with a corresponding margin of 17.2%.^{4,5}
- Diluted earnings per share was \$0.64, up 25% year-over-year, and adjusted diluted earnings per share³ was \$0.76, up 1% year-over-year.
- Cash generated from operations was \$162 million, compared to \$226 million in the third quarter of 2022.

¹ Both on an as reported and constant currency basis. Revenue growth on a constant currency basis is a non-GAAP measure and is calculated by restating current-period activity using the prior fiscal period's foreign currency exchange rates adjusted for hedging gains/losses in such period.

² Total revenue and revenue from Data-Tech-AI services in the third quarter of 2022 included \$4 million of revenue associated with a business previously classified as held for sale.

³ Adjusted diluted earnings per share is a non-GAAP measure. A reconciliation of GAAP diluted earnings per share to adjusted diluted earnings per share is attached to this release.

⁴ Income from operations and diluted earnings per share in the third quarter of 2022 included a \$21 million impairment charge as well as a \$7 million loss on the sale of a business previously classified as held for sale. These items were excluded from adjusted income from operations and adjusted diluted earnings per share in the third quarter of 2022.

⁵ Adjusted income from operations and adjusted income from operations margin are non-GAAP measures. Reconciliations of each of GAAP income from operations and GAAP net income to adjusted income from operations and GAAP income from operations margin and GAAP net income margin to adjusted income from operations margin are attached to this release. Adjusted income from operations margin in the third quarter of 2022 was derived by adjusting total revenue to exclude \$4 million of revenue associated with a business previously classified as held for sale.

Full Year 2023 Outlook

Genpact now expects:

- Total revenue of approximately \$4.45 billion, up 2% year-over-year, or 2.5% year-over-year on a constant currency basis, compared to the prior full-year outlook in the range of \$4.59 billion to \$4.64 billion, up 5.0% to 6.0% year-over-year, or 5.5% to 6.5% on a constant currency basis.¹
- Adjusted income from operations margin⁶ of approximately 17.0%, up from the prior expectation of 16.8%.
- Adjusted diluted EPS⁷ of \$2.89 compared to the prior range of \$2.91 to \$2.94.

CEO Succession Announcement

In a separate press release issued today, Genpact announced a leadership succession plan. "Tiger" Tyagarajan, President and Chief Executive Officer, has informed the Board of Directors of his intention to retire from the company, effective February 9, 2024. The company's Board has appointed Balkrishan "BK" Kalra, Genpact's Global Business Leader, Financial Services and Consumer & Healthcare, as Genpact's next President and Chief Executive Officer, also effective February 9, 2024. Please refer to the CEO Succession Announcement for complete details.

Conference Call to Discuss Financial Results

Genpact's management will host an hour-long conference call beginning at 4:30 p.m. ET on November 8, 2023 to discuss the company's performance for the third quarter ended September 30, 2023. Those who wish to participate can [register here](#) to receive a dial-in number and unique PIN to access the call seamlessly. It is recommended callers join 10 minutes prior to the start of the event (although you may register and dial in at any time during the call). A live webcast of the call will also be made available on the Genpact Investor Relations website at <https://www.genpact.com/investors>. For those who cannot join the call live, a replay will be archived on the Genpact website after the end of the call. A transcript of the call will also be made available on the website.

⁶ Adjusted income from operations margin is a non-GAAP measure. A reconciliation of the outlook for each of GAAP income from operations margin and GAAP net income margin to adjusted income from operations margin is attached to this release.

⁷ Adjusted diluted earnings per share is a non-GAAP measure. A reconciliation of the outlook for GAAP diluted earnings per share to adjusted diluted earnings per share is attached to this release.

About Genpact

Genpact (NYSE: G) is a global professional services firm delivering the outcomes that transform our clients' businesses and shape their future. We're guided by our real-world experience redesigning and running thousands of processes for hundreds of global companies. Our clients – including many in the Global Fortune 500 – partner with us for our unique ability to combine deep industry and functional expertise, leading talent, and proven methodologies to drive collaborative innovation that turns insights into action and delivers outcomes at scale. We create lasting competitive advantages for our clients and their customers, running digitally enabled operations and applying our Data-Tech-AI services to design, build, and transform their businesses. And we do it all with purpose. From New York to New Delhi and more than 30 countries in between, our 125,000+ team is passionate in its relentless pursuit of a world that works better for people.

Safe Harbor

This press release contains certain statements concerning our future growth prospects, including our outlook for 2023, financial results and other forward-looking statements, as defined in the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. These statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those in such forward-looking statements. These risks, uncertainties, and other factors include but are not limited to general economic conditions, any deterioration in the global economic environment and its impact on our clients, technological innovation, including AI technology and future uses of generative AI and large language models, and our ability to invest in new technologies and adapt to industry developments at sufficient speed and scale, our ability to effectively price our services and maintain pricing and employee utilization rates, general inflationary pressures and our ability to share increased costs with our clients, wage increases in locations in which we have operations, our ability to attract and retain skilled professionals, our ability to protect our and our clients' data from security incidents or cyberattacks, the economic and other impacts of geopolitical conflicts and any related sanctions and other measures that have been or may be implemented or imposed in response thereto, as well as any potential expansion or escalation of existing conflicts or economic disruption beyond their current scope, a slowdown in the economies and sectors in which our clients operate, a slowdown in the business process outsourcing or information technology services sectors, our ability to develop and successfully execute our business strategies, the risks and uncertainties arising from our past and future acquisitions, our ability to convert bookings to revenues, our ability to manage growth, factors which may impact our cost advantage, changes in tax rates and tax legislation and other laws and regulations, risks and uncertainties regarding fluctuations in our earnings, foreign currency fluctuations, political, economic or business conditions in countries in which we operate, including the withdrawal of the United Kingdom from the European Union, commonly known as Brexit, as well as other risks detailed in our reports filed with the U.S. Securities and Exchange Commission, including Genpact's Annual Report on Form 10-K and Quarterly Reports on Form 10-Q. These filings are available at www.sec.gov. Genpact may from time to time make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. Although Genpact believes that these forward-looking statements are based on reasonable assumptions, you are cautioned not to put undue reliance on these forward-looking statements, which reflect management's current analysis of future events and should not be relied upon as representing management's expectations or beliefs as of any date subsequent to the

time they are made. Genpact undertakes no obligation to update any forward-looking statements that may be made from time to time by or on behalf of Genpact.

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GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Balance Sheets

(Unaudited)

(In thousands, except per share data and share count)

	As of December 31, 2022	As of September 30, 2023
Assets		
<i>Current assets</i>		
Cash and cash equivalents	\$ 646,765	\$ 541,004
Accounts receivable, net of allowance for credit losses of \$20,442 and \$20,493 as of December 31, 2022 and September 30, 2023, respectively	994,755	1,054,491
Prepaid expenses and other current assets	137,972	274,057
Total current assets	\$ 1,779,492	\$ 1,869,552
Property, plant and equipment, net	180,758	179,678
Operating lease right-of-use assets	198,366	176,663
Deferred tax assets	135,483	137,606
Intangible assets, net	89,715	61,805
Goodwill	1,684,196	1,677,804
Contract cost assets	216,670	197,129
Other assets, net of allowance for credit losses of \$3,198 and \$3,612 as of December 31, 2022 and September 30, 2023, respectively	304,134	298,536
Total assets	\$ 4,588,814	\$ 4,598,773

Liabilities and equity		
<i>Current liabilities</i>		
Short-term borrowings	\$ 151,000	\$ 55,000
Current portion of long-term debt	26,136	26,149
Accounts payable	35,809	26,659
Income taxes payable	45,306	131,208
Accrued expenses and other current liabilities	791,007	689,733
Operating leases liability	54,063	50,209
Total current liabilities	\$ 1,103,321	\$ 978,958
Long-term debt, less current portion	1,249,153	1,230,425
Operating leases liability	190,398	159,019
Deferred tax liabilities	4,176	3,815
Other liabilities	215,608	217,103
Total liabilities	\$ 2,762,656	\$ 2,589,320
Shareholders' equity		
Preferred shares, \$0.01 par value, 250,000,000 authorized, none issued	—	—
Common shares, \$0.01 par value, 500,000,000 authorized, 182,924,416 and 181,412,399 issued and outstanding as of December 31, 2022 and September 30, 2023, respectively	1,823	1,809
Additional paid-in capital	1,777,453	1,856,230
Retained earnings	780,007	893,613
Accumulated other comprehensive income (loss)	(733,125)	(742,199)
Total equity	\$ 1,826,158	\$ 2,009,453
Total liabilities and equity	\$ 4,588,814	\$ 4,598,773

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Statements of Income
(Unaudited)

(In thousands, except per share data and share count)

Three months ended
September 30,

Nine months ended
September 30,

	2022	2023	2022	2023
Net revenues	\$ 1,111,037	\$ 1,135,792	\$ 3,268,627	\$ 3,330,635
Cost of revenue	717,219	732,962	2,117,437	2,167,524
Gross profit	\$ 393,818	\$ 402,830	\$ 1,151,190	\$ 1,163,111
<i>Operating expenses:</i>				
Selling, general and administrative expenses	231,436	229,731	701,828	675,642
Amortization of acquired intangible assets	10,604	7,497	32,805	24,009
Other operating (income) expense, net	20,937	(91)	42,157	(4,665)
Income from operations	\$ 130,841	\$ 165,693	\$ 374,400	\$ 468,125
Foreign exchange gains (losses), net	3,867	2,975	9,312	3,698
Interest income (expense), net	(13,399)	(13,255)	(36,691)	(35,020)
Other income (expense), net	(235)	(508)	(4,902)	6,947
Income before income tax expense	\$ 121,074	\$ 154,905	\$ 342,119	\$ 443,750
Income tax expense	25,231	37,312	78,427	103,804
Net income	\$ 95,843	\$ 117,593	\$ 263,692	\$ 339,946
Earnings per common share				
Basic	\$ 0.52	\$ 0.65	\$ 1.43	\$ 1.86
Diluted	\$ 0.51	\$ 0.64	\$ 1.40	\$ 1.83
Weighted average number of common shares used in computing earnings per common share				
Basic	183,312,013	181,399,897	184,456,047	182,808,518
Diluted	187,399,204	183,801,791	188,274,420	185,737,729

GENPACT LIMITED AND ITS SUBSIDIARIES

Consolidated Statements of Cash Flows
(Unaudited)
(In thousands)

Operating activities

Net income \$

Adjustments to reconcile net income to net cash provided by operating activities:

Depreciation and amortization

Amortization of debt issuance costs

Amortization of acquired intangible assets

Write-down of intangible assets and property, plant and equipment

Impairment charge on intangible assets and goodwill held-for-sale

Write-down of operating right-of-use assets and other assets

Loss on the sale of the business classified as held for sale

Allowance for credit losses

Unrealized loss on revaluation of foreign currency asset/liabilities

Stock-based compensation expense

Deferred tax benefit

Others, net

Change in operating assets and liabilities:

Increase in accounts receivable

Increase in prepaid expenses, other current assets, contract cost assets, operating lease right-of-use assets and other assets

Increase (decrease) in accounts payable

Decrease in accrued expenses, other current liabilities, operating lease liabilities and other liabilities

Increase in income taxes payable

Net cash provided by operating activities

\$

Investing activities

Purchase of property, plant and equipment

Payment for internally generated intangible assets (including intangibles under development)

Proceeds from sale of property, plant and equipment

(Payment)/refund for business acquisitions, net of cash acquired

Payment for divestiture of business

Net cash used for investing activities

\$

Financing activities

Repayment of finance lease obligations

Repayment of long-term debt

Proceeds from short-term borrowings	
Repayment of short-term borrowings	
Proceeds from issuance of common shares under stock-based compensation plans	
Payment for net settlement of stock-based awards	
Payment of earn-out consideration	
Dividend paid	
Payment for stock repurchased and retired (including expenses related to stock repurchased)	
Net cash used for financing activities	\$
Net decrease in cash and cash equivalents	
Effect of exchange rate changes	
Cash and cash equivalents at the beginning of the period	
Cash and cash equivalents at the end of the period	\$
Supplementary information	
Cash paid during the period for interest	\$
Cash paid during the period for income taxes, net of refund	\$

Non-GAAP Financial Measures

To supplement the consolidated financial statements presented in accordance with GAAP, this press release includes the following non-GAAP financial measures:

- *Adjusted income from operations;*
- *Adjusted income from operations margin;*
- *Adjusted diluted earnings per share; and*
- *Revenue growth on a constant currency basis.*

These non-GAAP financial measures are not based on any comprehensive set of accounting rules or principles and should not be considered a substitute for, or superior to, financial measures calculated in accordance with GAAP, and may be different from non-GAAP financial measures used by other companies. Accordingly, these non-GAAP financial measures, the financial statements prepared in accordance with GAAP and the reconciliations of Genpact's GAAP financial statements to such non-GAAP financial measures should be carefully evaluated.

Given Genpact's acquisitions of varying scale and size, and the difficulty in predicting expenses relating to acquisitions and the amortization of acquired intangibles thereof, since July 2012 Genpact's management has used financial statements that exclude all acquisition-related expenses and amortization of acquired intangibles for its internal management reporting, budgeting and decision-making purposes, including comparing Genpact's operating results to those of its competitors. For the same reasons, since April 2016, Genpact's management has excluded the impairment of acquired intangible assets from the financial statements it uses for internal management purposes. Acquisition-related expenses are excluded in the period in which an acquisition is consummated. Genpact's management also uses financial statements that exclude stock-based compensation expense. Because of varying available valuation methodologies, subjective assumptions and the variety of award types that companies can use when adopting ASC 718 "Compensation-Stock Compensation," Genpact's management believes that providing non-GAAP financial measures that exclude such expenses allows investors to make additional comparisons between Genpact's operating results and those of other companies.

During the second quarter of 2022, Genpact (a) initiated restructuring measures and, as a result, recorded a charge related to i) right-of-use lease assets and other assets related to certain abandoned leased office properties and ii) employee severance costs resulting from a focused reduction in Genpact's workforce and (b) approved a plan to divest a business that was no longer deemed strategic. Given the specialized nature of this business, we anticipated completing a transaction within twelve months after the end of the second quarter of 2022, and therefore, we

classified the revenues and expenses related to this business as held for sale with effect from April 1, 2022. During the first quarter of 2023, the Company consummated this transaction and recorded a loss on the sale of the business. During the second quarter of 2023, the Company terminated a lease for office property which was fully impaired as part of a restructuring in the second quarter of 2022, as discussed above, and recorded a gain on such lease termination as restructuring income in the second quarter of 2023. Genpact's management believes that excluding these restructuring charges, the loss on the sale of the business previously classified as held for sale, the revenues and expenses associated with such business, and the gain on the lease termination in calculating its non-GAAP financial measures provides useful information to both management and investors regarding the Company's financial performance and underlying business trends. Additionally, in its calculations of non-GAAP financial measures, Genpact's management has adjusted foreign exchange gains and losses, interest income and expense and income tax expenses from GAAP net income, and other income and expenses, and certain gains from GAAP income from operations, because management believes that the Company's results after taking into account these adjustments more accurately reflect the Company's ongoing operations. In its calculations of adjusted diluted earnings per share, Genpact's management adds back stock-based compensation expense, amortization and impairment of acquired intangible assets, acquisition-related expenses and the related tax impact of such adjustments from GAAP diluted earnings per share. For the purpose of calculating adjusted diluted earnings per share, the combined current and deferred tax effect is determined by multiplying each pre-tax adjustment by the applicable statutory income tax rate.

Genpact's management provides information about revenues on a constant currency basis so that the revenues may be viewed without the impact of foreign currency exchange rate fluctuations compared to prior fiscal periods, thereby facilitating period-to-period comparisons of the Company's true business performance. Revenue growth on a constant currency basis is calculated by restating current-period activity using the prior fiscal period's foreign currency exchange rates adjusted for hedging gains/losses in such period.

Accordingly, Genpact believes that the presentation of adjusted income from operations, adjusted income from operations margin, adjusted diluted earnings per share and revenue growth on a constant currency basis, when read in conjunction with the Company's reported results, can provide useful supplemental information to investors and management regarding financial and business trends relating to its financial condition and results of operations.

A limitation of using adjusted income from operations and adjusted income from operations margin versus income from operations, income from operations margin, net income and net income margin calculated in accordance with GAAP is that these non-GAAP financial measures exclude certain recurring costs and certain other charges, namely stock-based compensation expense and amortization and impairment of acquired intangible assets. Management compensates for this limitation by providing specific information on the GAAP amounts excluded from adjusted income from operations and adjusted income from operations margin.

The following tables show the reconciliation of these non-GAAP financial measures to the most directly comparable GAAP measures for the three and nine months ended September 30, 2022 and 2023:

Reconciliation of Net Income/Margin to Adjusted Income from Operations/Margin
(In thousands)

	Three months ended September 30,		Nine months ended September 30,	
	2022	2023	2022	2023
Net income	\$ 95,843	\$ 117,593	\$ 263,692	\$ 339,946
Foreign exchange (gains) losses, net	(3,867)	(2,975)	(9,312)	(3,698)
Interest (income) expense, net	13,399	13,255	36,691	35,020
Income tax expense	25,231	37,312	78,427	103,804
Stock-based compensation expense	19,202	22,314	54,894	63,850
Amortization and impairment of acquired intangible assets	10,516	7,495	32,709	23,895
Restructuring (income) expense	—	—	38,815	(4,874)
Operating loss from the business classified as held for sale	7,069	—	14,291	1,201
Impairment charge on assets classified as held for sale	21,426	—	21,426	—

Loss on the sale of business classified as held for sale	—	—	—	802
Adjusted income from operations	<u>\$ 188,819</u>	<u>\$ 194,994</u>	<u>\$ 531,633</u>	<u>\$ 559,946</u>
Net income margin	<u>8.6 %</u>	<u>10.4 %</u>	<u>8.1 %</u>	<u>10.2 %</u>
Adjusted income from operations margin	<u>17.1 %</u>	<u>17.2 %</u>	<u>16.3 %</u>	<u>16.8 %</u>

Reconciliation of Income from Operations/Margin to Adjusted Income from Operations/Margin
(In thousands)

	Three months ended September 30,		Nine months ended September 30,	
	2022	2023	2022	2023
Income from operations	<u>\$ 130,841</u>	<u>\$ 165,693</u>	<u>\$ 374,400</u>	<u>\$ 468,125</u>
Stock-based compensation expense	19,202	22,314	54,894	63,850
Amortization and impairment of acquired intangible assets	10,516	7,495	32,709	23,895
Other income (expense), net	(235)	(508)	(4,902)	6,947
Restructuring (income) expense	—	—	38,815	(4,874)
Operating loss from the business classified as held for sale	7,069	—	14,291	1,201
Impairment charge on assets classified as held for sale	21,426	—	21,426	—
Loss on the sale of business classified as held for sale	—	—	—	802
Adjusted income from operations	<u>\$ 188,819</u>	<u>\$ 194,994</u>	<u>\$ 531,633</u>	<u>\$ 559,946</u>
Income from operations margin	<u>11.8 %</u>	<u>14.6 %</u>	<u>11.5 %</u>	<u>14.1 %</u>
Adjusted income from operations margin	<u>17.1 %</u>	<u>17.2 %</u>	<u>16.3 %</u>	<u>16.8 %</u>

Reconciliation of Diluted EPS to Adjusted Diluted EPS⁸
(Per share data)

	Three months ended September 30,		Nine months ended September 30,	
	2022	2023	2022	2023
Diluted EPS	<u>\$ 0.51</u>	<u>\$ 0.64</u>	<u>\$ 1.40</u>	<u>\$ 1.83</u>
Stock-based compensation expense	0.10	0.12	0.29	0.34

Amortization and impairment of acquired intangible assets	0.06	0.04	0.17	0.13
Restructuring (income) expense	—	—	0.21	(0.03)
Operating loss from the business classified as held for sale	0.04	—	0.08	0.01
Impairment charge on assets classified as held for sale	0.11	—	0.11	—
Loss on the sale of business classified as held for sale	—	—	—	0.00
Tax impact on stock-based compensation expense	(0.02)	(0.03)	(0.08)	(0.10)
Tax impact on amortization and impairment of acquired intangible assets	(0.01)	(0.01)	(0.04)	(0.03)
Tax impact on restructuring income (expense)	(0.03)	—	(0.08)	0.01
Tax impact on operating loss from the business classified as held for sale	(0.01)	—	(0.02)	(0.00)
Tax impact on loss on the sale of business classified as held for sale	—	—	—	(0.00)
Adjusted diluted EPS	\$ 0.75	\$ 0.76	\$ 2.04	\$ 2.16

⁸ Due to rounding, the numbers presented in this table may not add up precisely to the totals provided.

The following tables show the reconciliation of forward-looking non-GAAP financial measures to the most directly comparable GAAP measures for the year ending December 31, 2023:

Reconciliation of Outlook for Net Income Margin to Adjusted Income from Operations Margin⁹

	Year ending December 31, 2023
Net income margin	10.1 %
Estimated foreign exchange (gains) losses, net	(0.1) %
Estimated interest (income) expense, net	1.1 %
Estimated income tax expense	3.3 %
Estimated stock-based compensation expense	1.9 %
Estimated amortization and impairment of acquired intangible assets	0.7 %
Estimated restructuring (income) expense	(0.1) %
Estimated operating loss and loss on sale from the business classified as held for sale	0.0 %
Adjusted income from operations margin	17.0 %

Reconciliation of Outlook for Income from Operations Margin to Adjusted Income from Operations Margin⁹

Year ending December 31, 2023

Income from operations margin	14.2 %
Estimated stock-based compensation expense	1.9 %
Estimated amortization and impairment of acquired intangible assets	0.7 %
Estimated other income (expense), net	0.2 %
Estimated restructuring (income) expense	(0.1) %
Estimated operating loss and loss on sale from the business classified as held for sale	0.0 %
Adjusted income from operations margin	17.0 %

Reconciliation of Outlook for Diluted EPS to Adjusted Diluted EPS⁹
(Per share data)

Year ending December 31, 2023

	Lower
Diluted EPS	\$ 2.44
Estimated stock-based compensation expense	0.47
Estimated amortization and impairment of acquired intangible assets	0.17
Estimated restructuring (income) expense	(0.02)
Estimated operating loss and loss on sale from the business classified as held for sale	0.01
Estimated tax impact on stock-based compensation expense	(0.13)
Estimated tax impact on amortization and impairment of acquired intangible assets	(0.04)
Estimated tax impact on restructuring income (expense)	0.00
Estimated tax impact on operating loss and loss on sale from the business classified as held for sale	(0.00)
Adjusted diluted EPS	\$ 2.89

⁹ Due to rounding, the numbers presented in this table may not add up precisely to the totals provided.

SOURCE Genpact

<https://media.genpact.com/2023-11-08-Genpact-Reports-Third-Quarter-2023-Results>