From the Big Apple to the home of the Big Pineapple, global professional services firm to call Sunshine Coast, Queensland home

Global professional services firm Genpact expects to create approximately 250 new Queensland jobs New jobs in finance, insurance, IT, and admin, thanks to support of the Queensland's Government's Invested in Queensland program and Sunshine Coast Council.

QUEENSLAND, August 8, 2023 - One of the world's leading professional services companies has announced plans to expand its Australian presence – setting up on the Sunshine Coast – and aims to employ approximately 250 Queenslanders over the course of the next five years.

Genpact employs more than 115,000 people in over 30 countries, providing professional services to clients across banking, insurance, retail, hi-tech, manufacturing, consumer goods and health care.

New employees will be able to capitalise on the Sunshine State's great lifestyle and state-of-the-art communications network as Genpact enables staff to work primarily from the Sunshine Coast, while it expands its client base.

Genpact's selection of Queensland's Sunshine Coast is another boost for the region's and the state's growing financial and professional services sector, delivering more local jobs and flexibility for its employees.

Sunshine Coast Council put forward a business case to assist in the location decision-making process and continued to support Genpact, connecting them with Sunshine Coast's key industry bodies, commercial partners and major infrastructure providers.

Austrade along with Trade and Investment Queensland facilitated Genpact's discussions with the Queensland Government about the company's expansion proposal, highlighting the coordinated support available for major companies looking to grow in Queensland.

"Genpact is honoured to contribute to the nation's economic growth and job creation, and we will continue to bring digital transformation to our clients' backyards, combined with the true power of a globally distributed workforce to drive strategic impact," said Richard Morgan, Country Manager, Australia, and New Zealand, Genpact. "We'd like to thank the Queensland government for their collaboration and support in helping us select the Sunshine State as a destination to continue to drive value for our shareholders, clients, communities, and employees."

"The Sunshine Coast continues to attract corporate investors who see real economic growth prospects and who offer job creation for our region," **said Mark Jamieson, Sunshine Coast Council Mayor.** "I am pleased to welcome our next globally listed, multinational public company into our region's unique entrepreneurial ecosystem."

"Undertaking a competitive national site selection process and determining the Sunshine Coast is the best place in Australasia, going forward, speaks volumes to what we are creating within the region and the game-changing infrastructure that supports these opportunities – the Sunshine Coast International Broadband Cable, Maroochydore City Centre and Sunshine Coast Airport expansion to name a few," **he further added**.

The Sunshine Coast's international designation as a UNESCO Biosphere is a great strategic fit for Genpact, who has a complementary commitment to climate sustainability, winning among other things the Outstanding Achievement in Corporate Excellence at the CII-ITC Sustainability Awards 2021.

Jamieson finally commented that "With a forecast economic benefit upwards of \$150 million for our Sunshine Coast community, we fully support Genpact's vision to establish their Australian Global Centre of Excellence here and look forward to working with them to make that a reality."

About Genpact

Genpact (NYSE: G) is a global professional services firm delivering the outcomes that transform our clients' businesses and shape their future. We're guided by our real-world experience redesigning and running thousands of processes for hundreds of global companies. Our clients – including many in the Global Fortune 500 – partner with us for our unique ability to combine deep industry and functional expertise, leading talent, and proven methodologies to drive collaborative innovation that turns insights into action and delivers outcomes at scale. We create lasting competitive advantages for our clients and their customers, running digitally enabled operations and applying our Data-Tech-Al services to design, build, and transform their businesses. And we do it all with purpose. From New York to New Delhi and more than 30 countries in between, our 115,000+ team is passionate in its relentless pursuit of a world that works better for people. Get to know us at Genpact.com and on LinkedIn, Twitter, YouTube, and Facebook.

About The Sunshine Coast

The Sunshine Coast offers investors an unrivalled mix of quality investment opportunities, prime commercial and coastal locations, a dynamic, innovative ecosystem and an idyllic lifestyle and environment. Learn more at Invest Sunshine Coast.

Learn more about how the Queensland Government is partnering with the private sector through its <u>investment</u> <u>programs</u> to support significant projects and create new jobs for Queenslanders.

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