Genpact Honored with the 2023 Stevie Awards for Sales and Customer Service

Recognition demonstrates Genpact's continued commitment to delivering best-in-class customer service and superior sales outcomes to drive impact for clients

NEW YORK, April 7, 2023 /PRNewswire/ -- Genpact (NYSE: G), a global professional services firm focused on delivering outcomes that transform businesses, today announced that it has been recognized with three Gold awards at the recently concluded 17th annual Stevie Awards® for Sales & Customer Service in Las Vegas, Nevada USA.

Genpact won Gold Stevie Awards for Sales Operations Team of the Year, Achievement in Sales Documentation, and for the newly introduced Collaboration Solutions category.

The Stevie Awards are the world's premier business awards celebrating and honoring the positive contributions of organizations and their achievements in functions including contact center, customer service, business development, and sales professionals worldwide.

"Businesses need strategic partners that help them drive agility, growth, and unlock competitive differentiation," said **Riju Vashisht, Chief Growth Officer and global business leader for Transformation Services and Enterprise Sales, Genpact**. "At Genpact, we're deeply focused on understanding the changing needs and priorities of our clients and bringing them the best people, technology, data, and process solutions to help build resilience for the long-term. This award is a testimony to our ongoing efforts and sustained success in driving value across our clients' operations."

Genpact was recognized with the Gold Stevie Award for Achievement in Sales Documentation for creating a large infrastructure of pre-curated content assets that leads to faster bid proposal creation and ensured recency of data and compliance.

Genpact also received the Gold Stevie for Sales Operations Team of the Year for driving innovations across various capabilities, increasing strategic opportunities with new clients, and driving faster client deal progression and closure.

In addition, the company was also awarded the Gold Stevie Award for Collaboration Solutions for Genpact's key learning platform - Genome and its collaboration tool – Watercooler, which takes charge of seamlessly scheduling quick, informal one-on-one encounters with colleagues in the Genpact network.

See the full list of the 2023 Stevie Awards winners, here.

About Genpact
Genpact (NYSE: G) is a global professional services firm delivering the outcomes that transform our clients' businesses and shape their future. We're guided by our real-world experience redesigning and running thousands of processes for hundreds of global companies. Our clients – including many in the Global Fortune 500 – partner with us for our unique ability to combine deep industry and functional expertise, leading talent, and proven methodologies to drive collaborative innovation that turns insights into action and delivers outcomes at scale. We create lasting competitive advantages for our clients and their customers, running digitally enabled operations and applying our Data-Tech-AI services to design, build, and transform their businesses. And we do it all with purpose. From New York to New Delhi and more than 30 countries in between, our 115,000+ team is passionate

in its relentless pursuit of a world that works better for people. Get to know us at Genpact.com and on LinkedIn, Twitter, YouTube, and Facebook.

About the Stevie Awards

Stevie Awards are conferred in eight programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, The American Business Awards®, The International Business Awards®, the Middle East & North Africa Stevie Awards, the Stevie Awards for Women in Business, the Stevie Awards for Great Employers, and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 12,000 nominations each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at www.StevieAwards.com.

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