

Genpact and Not Impossible Join Forces, Leveraging Technology to Fight Food Insecurity at Scale

Genpact adds Not Impossible logo to Envision Virgin Racing cars ahead of Formula E's New York races to raise awareness of this critical issue

More than 50 million people in the U.S. don't know where their next meal will come from

NEW YORK, July 9, 2021 [/PRNewswire/](#) -- Genpact (NYSE: G), a global professional services firm focused on delivering digital transformation, today announced it is providing in-kind technology and digital transformation expertise to help scale a donation platform with the Not Impossible Foundation and Bento, a text-based service that connects families in need with nutritious, prepaid meals from nearby restaurants.

Food insecurity is an epidemic in America that has gotten worse during the pandemic. Nearly 54 million people don't know where their next meal is coming from.

Bento, launched by Not Impossible Labs in April 2021, leverages technology to help solve hunger one community at a time. Working with community organizations, universities, local governments, the private sector, and healthcare systems, Bento seamlessly connects people experiencing food insecurity with healthy meals from local restaurants. The program currently operates in seven cities: Chicago, Houston, Las Vegas, Los Angeles, Memphis, Oakland, and Seattle, with plans to expand to Baltimore, Dallas, Denver, and New York this year.

Genpact is collaborating with Bento and the Not Impossible Foundation to create the scale and efficiency needed to achieve its bold goal of serving one million meals per month by creating a connected ecosystem - linking donors, recipients, nonprofits, restaurants, and grocery stores together in one seamless environment that creates radical transparency across the entire donation to consumption cycle.

"We are a country with tremendous resources, yet food insecurity – the constant struggle to find enough to eat – is still a major social problem," said Mick Ebeling, founder and chief executive officer of Bento and Not Impossible Labs. "The problem isn't about the lack of food. It's the lack of connectivity. Technology can connect people who can help to

those who need help. Genpact will be instrumental in helping us do that at scale. Their innovative digital transformation has the potential to revolutionize charitable giving, while retaining the human element of social impact."

This first of its kind platform will create insights and transparency into donations that will enable individuals to see where funds go, be alerted in real time of the impact of their generosity on individuals, and create a richer end-to-end experience that fuels philanthropic engagement, retention, and commitment. To do this, Genpact will leverage its deep process and technology expertise, including user experience, machine learning, analytics, and automation.

"No family should have to choose between feeding their children and paying their rent, but that's the exact choice millions of families are forced to make each day," said Stacy Simpson, chief marketing officer, global leader of corporate responsibility and diversity, equity, and inclusion, Genpact. "Contributing the best of our technology, humanity, and innovation to help eradicate hunger in America speaks directly to Genpact's purpose: the relentless pursuit of a world that works better for people."

To bring additional awareness to this critical issue, Genpact leveraged its [partnership with Envision Virgin Racing](#) to add the Not Impossible Bento logo (NI Labs Bento) to its all-electric race cars during Formula E's [2021 ABB New York City E-Prix](#) this July 10-11. The logo will be opposite the Genpact logo (see photo). The race cars are expected to be seen by millions of people as [CBS Sports broadcasts the races](#), which wind around the Brooklyn Cruise Terminal in the heart of the Red Hook neighborhood of Brooklyn.

"Solving some of the world's seemingly unsolvable problems requires all of us to step up and do something," added Simpson. "Formula E fans are among the most engaged, passionate, and socially motivated audiences. Securing logo space on Envision Virgin Racing's car for Not Impossible is about deliberately giving critical exposure to ending hunger, which is both a humanitarian and environmental issue."

Alleviating global hunger is an important part of Genpact's purpose-led corporate responsibility programs. For example, in 2020, the company launched Feed 20 Million Initiative, a volunteering program that fights global hunger, one meal at a time. Genpact's volunteers surpassed that goal, helping combat pandemic-induced hunger by serving almost 25 million meals worldwide.

For more information on this partnership or to donate, visit www.Genpact.com/NotImpossible.

About Genpact

Genpact (NYSE: G) is a global professional services firm that makes business transformation real. Led by our purpose -- the relentless pursuit of a world that works better for people -- we drive digital-led innovation and digitally enabled intelligent operations for our clients. Guided by our experience reinventing and running thousands of processes for hundreds of clients, many of them Global Fortune 500 companies, we drive real-world transformation at scale. We think with design, dream in digital, and solve problems with data and analytics. Combining our expertise in end-to-end operations and our AI-based platform, Genpact Cora, we focus on the details – all 90,000+ of us. From New York to New Delhi, and more than 30 countries in between, we connect every dot, reimagine every process, and reinvent the ways companies work. We know that reimagining each step from start to finish creates better business outcomes. Whatever it is, we'll be there with you – accelerating digital transformation to create bold, lasting results - because transformation happens here. Get to know us at Genpact.com and on LinkedIn, Twitter, YouTube, and Facebook.

About Not Impossible Foundation

Not Impossible Foundation DEFIES the IMPOSSIBLE by creating access to POSSIBILITIES for those in need through technology-based solutions. The Not Impossible Foundation was born from the Not Impossible Lab's belief in tackling the absurd through technology solutions for the sake of humanity. Harnessing the power of open-source thinking to unite great ideas with the people that need them, The Not Impossible Foundation is dedicated to scaling technology-based solutions and helping people in need. The Foundation strives to help the "many" from Not Impossible Labs motto of "help one, help many." Through corporate support and personal donations, the Foundation is passionate about scaling solutions and expanding possibilities. For more information, please visit <https://www.notimpossible.com/foundation>

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Additional assets available online:  [Photos \(2\)](#)

<https://media.genpact.com/2021-07-09-Genpact-and-Not-Impossible-Join-Forces,-Leveraging-Technology-to-Fight-Food-Insecurity-at-Scale>