Genpact Enhances Critical Advanced Automation Capabilities with Expanded Alliance Ecosystem

Leading technology providers included on Genpact Cora platform, offering flexibility in navigating digital transformation from intelligent automation through to artificial intelligence

NEW YORK, Aug. 29, 2017 /PRNewswire/ -- Genpact (NYSE: G), a global professional services firm focused on delivering digital transformation, has enhanced its clients' abilities to more easily navigate their digital journeys with an expanded alliance ecosystem that includes market-leading automation software providers.

As part of its ongoing strategy to drive digital-led innovation and digitally-enabled intelligent operations for clients around the world, Genpact recently announced its modular, artificial intelligence (AI)-based platform, Genpact Cora, that accelerates meaningful transformation at scale. The platform's strong alliance ecosystem provides access to innovative products and services in robotic process automation (RPA) and intelligent automation (IA), which incorporates the power of digital technology to drive greater transformative impact from traditional RPA. Solutions from Automation Anywhere, Blue Prism, OpenSpan (part of Pegasystems), UiPath, WorkFusion, and other leading providers combine seamlessly with Genpact's deep industry domain expertise, process knowledge, and automation and digital technology experience to help clients execute their transformation journey with greater business outcomes.

"When embarking on enterprise-wide digital transformation, companies often face challenges in knowing where to start, and intelligent automation projects are a frequent entry point," **said Sanjay Srivastava, senior vice president and chief digital officer, Genpact.** "Our alliance ecosystem provides market-leading solutions, which also integrate with AI products powered by our modular Genpact Cora platform. As a result, we deliver a flexible and agile roadmap to help clients reimagine operations and improve customer experiences, increase revenue, and better compete in a 'digital first' world."

Genpact has helped clients automate more than 750 different type of processes at hundreds of companies around the world, resulting in an average 44 percent increase in productivity by significantly reducing cycle times. It is an industry leader in intelligent automation, as evidenced by top placement in recent analyst and research firms' reports: the winner's circle of HfS Research's 2016 Blueprint Report on Intelligent Automation, and a leader in Zinnov Zones for Robotic Automation Services 2017. Genpact also is a leader in artificial intelligence, and ranks 3 among 22 global service providers in HfS' 2017 AI-powered OneOffice Premier League.

"As Genpact's first and oldest RPA partner, we have worked together for many years to deploy Automation Anywhere solutions in more than 50 enterprises in nearly every vertical," **said Mihir Shukla, chief executive officer and co-founder, Automation Anywhere**. "As our Digital Workforce platform has evolved and grown to have the largest market share, our relationship with Genpact has also strengthened. We look forward to continuing to work together to help companies achieve strong business outcomes from their automation and digital investments."

"UiPath provides a highly scalable and flexible intelligent automation solution which includes cognitive elements that deliver a distinctly wide scope of automation," **said Daniel Dines, chief executive officer, UiPath.** "Our strategic collaboration with Genpact, which combines its deep process experience and expertise in digital transformation with our advanced technology, will help customers speed up their journey toward truly intelligent operations."

"Genpact shares our commitment to delivering superior business outcomes and operational efficiency from RPA all the way through to AI," **said Max Yankelevich, chief executive officer, WorkFusion**. "We're excited to partner with Genpact to scale intelligent automation within their clients' operations and across global markets."

Click here for more information about Genpact Cora. For additional insight, see also Genpact's white paper on the evolution of RPA through intelligent automation using artificial intelligence.

About Genpact

Genpact (NYSE: G) is a global professional services firm focused on delivering digital transformation for our clients, putting digital and data to work to create competitive advantage. We do this by integrating lean principles, design thinking, analytics and digital technologies with our domain and industry expertise to deliver disruptive business outcomes – an approach we call Lean Digital[SM]. We deliver value to our clients in two ways – through digital-led, domain-enabled solutions that drive innovation, and through intelligent operations enabled by digital that design, transform and run clients' operations. Our approach is continually refined in one of the world's largest digital process sandboxes, where we test and improve thousands of processes. For two decades, first as a General Electric division and since 2005 as an independent company, we have been passionately serving our clients. We generate impact for clients from the Fortune Global 500 and beyond, and employ over 77,000 people in more than 20 countries, with key offices in New York City, Palo Alto, London, and Delhi. For additional information, visit www.genpact.com. Follow Genpact on LinkedIn, Twitter, YouTube, and Facebook.

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