Genpact Expands U.S. Operations with New Jacksonville Center

Extends Genpact's ability to drive digital transformation for clients in the U.S.

OXON HILL, Md., June 20, 2017 /PRNewswire/ -- Genpact (NYSE: G), a global professional services firm focused on delivering digital transformation for clients, today announced at the SelectUSA Investment Summit that it is opening a new delivery center in Jacksonville, Florida, tapping into a deep and growing talent pool to provide transformational business services and solutions for its clients across industries. Genpact expects to add up to 200 jobs in the first year of operation.

As part of its ongoing strategy to drive digital-led innovation and digitally-enabled intelligent operations for clients around the world, Genpact is expanding its U.S. presence by investing in strategically attractive cities to better serve clients locally. Genpact currently has 12 delivery centers and approximately 5,000 employees in the U.S. across nearly every state – working from delivery centers, sales offices, and client and remote sites. Over the past five years, Genpact has increased the number of U.S. employees by more than 50 percent.

"The rapidly-changing global business environment and the growing importance of being geographically close to clients has spurred us to make strategic decisions to expand our U.S. operations," **said NV 'Tiger' Tyagarajan, president and CEO, Genpact.** "We chose to open a center in Jacksonville because it's a budding financial services hub and boasts both an extremely favorable business climate and an impressive digital talent pool. We are excited to grow this center to help our clients transform their operations with the power of our domain expertise and digital and analytics solutions."

"Jacksonville is a global destination for business, and Genpact's decision to expand its U.S. presence here is further proof," **said Tim Cost, JAXUSA Partnership Chair.** "The finance and professional services sectors continue to be high priority areas for growth in our region, with 17 projects announced over the last several years that have created more than 2,800 jobs."

Genpact signed a lease to occupy 37,000 square feet at Capital Plaza in Jacksonville and plans to open this facility on July 24 with its first training class. The company will initially begin providing processing, underwriting, and closing services for residential mortgage loans for a leading financial services institution. Genpact plans to provide additional services at this center that it also provides globally, bolstered by the company's strong and growing digital and analytics capabilities.

Genpact plans to hire local leadership into human resources and training roles and leverage connections with local colleges and professional communities in the Jacksonville metro area, as it does in all of its locations across the country. Presently, Genpact has posted jobs that are available on the Genpact Careers web page (https://careers.genpact.com/). Genpact also posted the open jobs on sites including Monster, indeed.com, and CareerBuilder, and candidates are encouraged to apply through any of these job sites.

About Genpact

Genpact (NYSE: G) is a global professional services firm focused on delivering digital transformation for our clients, putting digital and data to work to create competitive advantage. We do this by integrating lean principles, design thinking, analytics and digital technologies with our domain and industry expertise to deliver disruptive business outcomes – an approach we call Lean Digital^{SM}. We deliver value to our clients in two ways – through

digital-led, domain-enabled solutions that drive innovation, and through intelligent operations enabled by digital that design, transform and run clients' operations. Our approach is continually refined in one of the world's largest digital process sandboxes, where we test and improve thousands of processes. For two decades, first as a General Electric division and since 2005 as an independent company, we have been passionately serving our clients. We generate impact for clients from the Fortune Global 500 and beyond, and employ over 77,000 people in more than 20 countries, with key offices in New York City, Palo Alto, London, and Delhi. For additional information, visit www.genpact.com. Follow Genpact on LinkedIn, Twitter, YouTube, and Facebook.

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