PNMsoft, a Genpact Company, Named a Visionary on Gartner's Magic Quadrant for Intelligent Business Process Management Suites

Leading Microsoft-centric Business Process Management (BPM) software provider is recognized as a Visionary for Completeness of Vision and Ability to Execute

JERSEY CITY, N.J., Aug. 31, 2016 /PRNewswire/ -- PNMsoft, now a Genpact company and the leading Microsoft-centric BPM software provider, today announced that Gartner, Inc. has named PNMsoft in the Visionaries quadrant in the August 2016 Gartner Magic Quadrant for Intelligent Business Process Management (iBPM) Suites (Gartner, Inc. "Magic Quadrant for Intelligent Business Process Management Suites" by Rob Dunie, W. Roy Schulte, Marc Kerremans, Michele Cantara, 8/18/16). PNMsoft believes it improved its position due to its innovative technology, vision and expanding global reach.

PNMsoft's iBPM technologies include Sequence HotChange® and HotOperations™, offering the ability to provide end users with the knowledge to make operational changes to the allocation and prioritization of cases, processes or resources at run-time. PNMsoft's dynamic workflow capabilities enable work optimization and give customers access to run-time decision support based on real-time data for KPIs, combined with impact analysis on running operations. PNMsoft also has solid customer references from various industries that showcase how they leverage the company's case management technology to digitally transform their operations.

"We are thrilled that Gartner has named us as a Visionary. We believe this is due to our vision to change the market rules as well as our ability to see where the market is going," **said Gal Horvitz, chief executive officer of PNMsoft**. "Joining forces with Genpact this year has solidified the impact we are making in the market and enables us to better support our clients' growth missions as we look to become a Leader in the space."

Genpact (NYSE: G), a global leader in digitally-powered business process management and services with more than 75,000 employees in 25 countries, drives practical and nimble digital solution choices through its Lean Digital^{SM} approach. These solutions incorporate the use of Natural Language Processing (NLP) engines, machine learning, and artificial intelligence (AI) techniques to completely automate exception management and transform business processes, creating disruptive outcomes for clients. PNMsoft's iBPMS solutions will provide a core layer for further building out Genpact's Lean Digital assets.

The annual report published by Gartner in August provides a qualitative analysis into the iBPM market and its direction, maturity and vendor participants. Criteria for inclusion is based on completeness of vision and ability to execute, including market understanding, marketing and sales strategy/execution, offering/product strategy and execution, business model, viability, vertical/industry and geographic alignment, innovation, market responsiveness, customer experience and overall track record. For more information about report, click here.

About the Magic Quadrant

Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

About PNMsoft

PNMsoft, a Genpact company, is a global provider of Intelligent BPM Software (iBPMS) solutions. PNMsoft

Sequence™, our iBPMS Suite, uses unique HotChange® technology to enable rapid build and change of high availability workflow applications, while maintaining lifecycle governance. For more information please visit http://www.pnmsoft.com/

About Genpact

Genpact (NYSE: G) stands for "**generating business impact**." We are a global leader in digitally-powered business process management and services. We architect the **Lean Digital**[SM] enterprise through our patented Smart Enterprise Processes (SEP[SM]) framework that reimagines our clients' operating models end-to-end, including the middle and back offices. This creates Intelligent Operations[SM] that we help design, transform, and run. The impact on our clients is a high return on transformation investments through growth, efficiency, and business agility. For two decades, first as a General Electric division and later as an independent company, we have been passionately serving our clients. Today, we generate impact for a few hundred strategic clients, including approximately one-fifth of the Fortune Global 500, and have grown to over 75,000 people in 25 countries, with key offices in New York City. The resulting business process and industry domain expertise and experience running complex operations are a unique heritage and focus that help us drive the best choices across technology, analytics, and organizational design. For additional information, visit www.genpact.com. Follow Genpact on Twitter, Facebook, LinkedIn, and YouTube.

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