

## Genpact and One Network Enterprises Transform Supply Chain Operations to Deliver Perfect Orders

**Genpact's Lean Digital (SM) approach and One Network's cloud platform drive automation and end-to-end supply chain visibility that generate customer delight**

NEW YORK, Nov. 10, 2015 /[PRNewswire](#)/ -- Genpact (NYSE: G), the architect of the Lean Digital<sup>SM</sup> enterprise, is partnering with One Network Enterprises, a leading provider of multi-enterprise platform-as-a-service and consumer-driven supply chain solutions in the cloud, to help companies automate their order management and supply chain processes with full visibility throughout the enterprise.

Genpact's Lean Digital approach leverages One Network's cloud platform, [the Real Time Value Network](#), and allows consumer packaged goods (CPG), healthcare, and high tech companies to drive "perfect orders" across their supply chain operations (demand planning, order management, warehouse management, and transportation) with a single view across the entire lifecycle.

Today's demanding customers expect immediate, superior service, which places greater pressure on manufacturing companies to improve their perfect order index (POI) and provide more on time, in full, accurate, and damage-free deliveries. Manufacturers and retailers also have a greater need for just-in-time inventory and to tie supplier performance more closely to POI. Yet, supply chain and order management teams often operate in silos which limits the ability to achieve enterprise-wide improvements.

Digital technologies have become increasingly powerful in this space; however, rearchitecting business processes to realize the full impact is a difficult exercise for many companies, which tend to focus most of their digitization on the client interface. The Genpact-One Network solution drives more effective and efficient operational transformation by providing enhanced visibility across the entire supply chain, as well as predictive issue identification for order delays or cuts, and proactive resolution and execution through alerts to the order management team.

By harnessing the power of Lean Digital in its relationship with One Network, Genpact provides new ways of operating. Genpact helps make order management and supply chain operations more intelligent, able to execute faster and more accurately, and adapt over time.

For example, Genpact is using the solution to help a global CPG market leader transform its order management and supply chain operations to improve its perfect order index, which drives enterprise-wide transformation and improves overall customer service.

"The synergy between Genpact and One Network provides our clients with innovative order management and supply chain automation tools to rearchitect their operations," **said Sanjay Srivastava, senior vice president and chief digital officer, Genpact.** "Genpact's Lean Digital approach and our deep change management experience in the CPG space help deliver transformation efficiently and effectively."

"We are excited to partner with Genpact, and combine its industry domain and process management expertise with our cloud technology and deep experience in supply chain," **said Greg Brady, chief executive officer, One Network Enterprises.**

### About One Network Enterprises

One Network offers a unique approach to supply chain management and other multi-party problems. Our cloud

platform, the Real Time Value Network, eliminates the traditional divide between planning and execution and enables visibility and data flow across your entire supply network of trading partners...in real time. Additionally, we offer PaaS solutions and developers tools that enable organizations to design, build, and run multi-party applications that solve problems unrelated to their supply chains. Leading organizations from around the world from nearly industry have joined One Network, helping to transform industries including CPG, Healthcare, Automotive, Retail, Logistics, and Public Sector and Defense. Headquartered in Dallas, One Network also has offices in China, Europe, and India. For more information, please visit [www.onenetwork.com](http://www.onenetwork.com).

## About Genpact

Genpact (NYSE: G) stands for "**generating business impact.**" We architect the **Lean Digital<sup>SM</sup>** enterprise through a unique approach based on our patented Smart Enterprise Processes (SEP<sup>SM</sup>) framework that reimagines our clients' middle and back offices to generate growth, cost efficiency, and business agility. Our hundreds of long-term clients include more than one-fourth of the Fortune Global 500. We have grown to over 70,000 people in 25 countries, with key management and a corporate office in New York City. We believe we are able to generate impact quickly and power intelligent operations for our clients because of our business domain expertise and experience running complex operations, driving our unbiased focus on what works and making technology-enabled transformation sustainable. Behind our passion for technology, process, and operational excellence is the heritage of a former General Electric division that has served GE businesses since 1998. For additional information, visit [www.genpact.com](http://www.genpact.com). Follow Genpact on [Twitter](#), [Facebook](#), [LinkedIn](#), and [YouTube](#).

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