

## Genpact Tops Finance and Accounting Services Analyst Ratings

Positioned as Leader and Star Performer by Everest Group's PEAK Matrix™ for fourth consecutive year

NEW YORK, Oct. 1, 2014 /[PRNewswire](#)/ -- Genpact Limited (NYSE: G), a global leader in designing, transforming, and running intelligent business operations, has been positioned as both a Leader and a Star Performer in the Everest Group August 2014 [Finance and Accounting Outsourcing \(FAO\) PEAK Matrix Assessment](#) report – for the fourth consecutive year.

"Leaders" on Everest Group's Performance – Experience – Ability – Knowledge (PEAK) Matrix are defined as those with top quartile performance across market success and delivery capability, including considerations for scale, scope, technology, delivery footprint, and buyer satisfaction. In addition, Star Performers show year-over-year improvement.

The report states that Leaders dominate in market share and expanded their size and reached a scale which is 3-4 times the average of contenders, and a balanced mix of resources across the F&A processes: procure-to-pay (P2P), record-to-report (R2R) and order-to-cash (O2C). They have a diversified coverage across buyer geographies and industries. Leaders continue to offer deeper and broader technology enablement through a portfolio of tools and platform-based systems, have a diversified global delivery footprint, and are ahead in buyer satisfaction levels.

"Genpact emerged as a Leader and a Star Performer based on its continued market success and specific investments and advancements in process capabilities, delivery footprint, and technology solutions," **said Rajesh Ranjan, partner and head of Business Process Services research, Everest Group.** "It also achieved high buyer satisfaction rating with clients citing its flexibility and partnership-based approach helping them enhance efficiency, effectiveness, and governance of their F&A function."

"As reflected in our continued track record as a leader in F&A BPO services, Genpact has continuously built capabilities to address the changing and increasingly strategic needs of the CFO," **said Shantanu Ghosh, senior vice president and business leader, CFO Services and Consulting.** "We help design, transform, and run target operating models that harness an optimal mix of outsourcing shared services and other in-house processes that embed innovative technologies, driving systems of engagement that complement traditional systems of records, with analytics processes weaved into smart data-to-action processes."

Genpact is built on extensive experience gained over 16 years. It employs over 21,000 F&A professionals that support 30+ languages in 16 countries with a marquee client base of more than 130 clients in a wide range of industries, including banking and financial services, insurance, industrial manufacturing, healthcare, life sciences, and consumer goods. Its delivery capabilities encompass 43 regional delivery centers and 29 delivery locations spread across the Americas, Europe, Asia, Africa and Latin America. Of Genpact's entire global talent pool, more than 20% are Six Sigma certified and nearly 50% are Lean-trained employees. Its Quality organization is comprised of 580+ Black Belts and Master Black Belts. More information on Genpact's F&A services are available at <http://www.genpact.com/home/solutions/finance-accounting>, and extensive thought leadership for CFOs can be accessed at (CFO Barometer).

Full details about Everest Group's PEAK Matrix are available by [clicking here](#).

### About Genpact

Genpact (NYSE: G) stands for "generating business impact." We design, transform, and run intelligent business

operations including those that are complex and specific to a set of chosen industries. The result is advanced operating models that foster growth and manage cost, risk, and compliance across a range of functions such as finance and procurement, financial services account servicing, claims management, regulatory affairs, and industrial asset optimization. Our [Smart Enterprise Processes \(SEP <sup>SM</sup>\)](#) proprietary framework integrates effective technology and data-driven insight into the fabric of enterprise processes to help our clients be more competitive. Our hundreds of long-term clients include more than one-fourth of the Fortune Global 500. We have rapidly grown to over 66,000 people in 25 countries with key management and corporate offices in New York City, but our global critical mass doesn't dilute our flexible and collaborative approach and our management team still drives client partnerships personally. Our clients attribute much of our success to our unique history – behind our passion for process and operational excellence is the Lean and Six Sigma heritage of a former General Electric division that has served GE businesses for more than 16 years. For more information, visit [www.genpact.com](http://www.genpact.com). Follow Genpact on [Twitter](#), [Facebook](#), [LinkedIn](#), and [YouTube](#).


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