

Genpact to Leverage SAP® Solution for Insurance in the Cloud

Expanded technology capabilities to enhance insurers' agility and customer experience

NEW YORK, July 24, 2014 /[PRNewswire](#)/ -- Genpact Limited (NYSE: G), a global leader in designing, transforming and running business processes and operations, has become one of the first SAP partners to optimize its business process outsourcing (BPO) solutions for the SAP® Business All-in-One for Insurance solution using SAP HANA® Cloud Platform.

Leading indicators show that the insurance market is facing more and more demands with rising costs and increased competition. As a result, insurance companies need additional flexibility and agility in designing, transforming, running and continuously improving their core process operations. Building on its experience with SAP for Insurance solutions and the additional skills acquired around the latest SAP innovations, Genpact will build rapidly deployable solutions for midsize to large insurers, helping enable agility and faster time-to-business-impact. By optimizing the solution design for SAP HANA Cloud Platform, Genpact can help insurers improve their visibility into policy, claims and analytics processes and drive efficiencies and visibility through analytics. Genpact leverages advanced operational practices and flexible SAP cloud-based applications to provide insurance companies with fast-deployed, technology-driven operations.

"We are excited to leverage our process expertise with SAP's platform to help our insurance clients achieve the business impact they seek, from cost reduction to operational excellence," **said Scott McConnell, senior vice president and business development leader, Insurance for Genpact.** "Genpact's agile and holistic approach to deploying advanced technologies combined with analytics, process and organizational structure enables us to partner with clients in key industries like insurance to help identify their desired business outcomes and then create a roadmap to achieve them."

Genpact serves more than 30 insurance clients with over 7,000 experts across 10 countries, providing industry domain, technology and Lean and Six Sigma-driven process expertise. More information is available at www.genpact.com/home/industries/insurance.

"Genpact's strategy for delivering advanced operating models aims at effectively embedding systems-of-engagement solutions such as SAP Business All-in-One into the fabric of business process operations, layering on top of existing systems of records such as traditional enterprise resource planning systems, applications and business intelligence/data warehouses," **said Monty Singh, senior vice president and business leader, Capital Markets and IT Services for Genpact.** "This engagement significantly strengthens our IT services capabilities as we continue to help our clients maximize the benefits of cloud-based IT solutions in achieving their operational goals."

Genpact has been working with global companies for more than 10 years, helping them bring in operational excellence by implementing best-in-class processes based on Genpact's SEPSM methodology and up-front end-to-end reengineering. With over 3 million days of delivering software services, over 600 go-lives and more than 60,000 user-support experiences, Genpact drives process automation, scale and a common enterprise-wide system to enforce process standardization, eliminate IT redundancy costs, and enhance internal and external workforce collaboration.

About Genpact

Genpact Limited (NYSE: G) is a global leader in designing, transforming and running business processes and

operations, including those that are complex and industry-specific. Our mission is to help clients become more competitive by making their enterprises more intelligent through becoming more adaptive, innovative, globally effective and connected to their own clients. Genpact stands for Generating Impact – visible in tighter cost management as well as better management of risk, regulations and growth for hundreds of long-term clients including more than 100 of the Fortune Global 500. Our approach is distinctive – we offer an unbiased, agile combination of smarter processes, crystallized in our Smart Enterprise Processes (SEPSM) proprietary framework, along with analytics and technology, which limits up-front investments and enhances future adaptability. We have global critical mass – 65,000+ employees in 25 countries with key management and corporate offices in New York City – while remaining flexible and collaborative, and a management team that drives client partnerships personally. Our history is unique – behind our single-minded passion for process and operational excellence is the Lean and Six Sigma heritage of a former General Electric division that has served GE businesses for more than 15 years. For more information, visit www.genpact.com. Follow Genpact on [Twitter](#), [Facebook](#) and [LinkedIn](#).

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For more information:

Gail Marold

(Genpact Media Relations)

gail.marold@genpact.com

+1 919-345-3899

Matthew Kirdahy

(For Genpact U.S.)

matthew.kirdahy@ogilvy.com

+1 212-880-5358

Joanna Timmermann


(For Genpact Europe)

joanna.timmermann@uk.ogilvypr.com

+44 (0)207 309 1161

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