

Genpact Positioned as a Capital Markets "Star Performer" in Everest Group's 2013 Report

High analyst firm positioning as a BPO provider due to strong market success and delivery capability

NEW YORK, March 12, 2014 /[PRNewswire](#)/ -- Genpact Limited (NYSE: G), a global leader in transforming and running business processes and operations, today announced that it has been positioned as a "Star Performer" and "Major Contender" among the top capital markets business process outsourcing (BPO) providers in the Everest Group's [Capital Markets BPO – Service Provider Landscape with PEAK Matrix™ Assessment 2013](#).



INTELLIGENT ENTERPRISES POWERED BY PROCESS

The PEAK (Performance Experience Ability Knowledge) Matrix assesses the market success and overall capability of service providers. Genpact was named among the "Star Performers" as it demonstrated strong year-on-year progression on the PEAK Matrix. Service providers were positioned on the Matrix based on an evaluation across the two key dimensions of market success and delivery capability.

Against the backdrop of a fast evolving capital market environment that calls for structural adjustment of many market participants, Everest Group's designation reflects that Genpact experienced double-digit revenue growth and diversified its portfolio beyond brokerage and into investment banking to fulfil market demand for advanced operating models. Genpact, aiming at an industrialized business process delivery, has developed new solutions around regulatory compliance and reporting and further augmented its delivery capabilities by opening new centers in China, Japan, and South America. Genpact holds substantial market share in brokerage BPO and is also a "top quartile" performer from a technology standpoint because of its wide portfolio of capital markets-focused technology solutions. Genpact also scored high on delivery footprint thanks to its extensive onshore, nearshore, and offshore delivery capabilities.

"Genpact continues to strengthen its service offerings for the capital markets industry, especially with its investments in analytics capabilities and development of new solutions that address many regulatory challenges," **said Rajesh Ranjan, vice president, Everest Group.**

"Genpact is thrilled to be positioned as a Star Performer among capital markets BPO service providers by the objective methodology of the Everest Group," **said Monty Singh, senior vice president and business leader, Capital Markets and IT Services, Genpact.** "We believe we are breaking new ground through solutions that industrialize capital market's operations - through the combination of our unique Smart Enterprise Processes (SEPSM) framework, analytical insights and domain-driven IT solutions, in conjunction with best-of-breed partnerships. We are continuing to help more global financial institutions address the continued volatility in the market by transforming their business, and increasingly see market demand for solutions that were unthinkable only two years ago – such as the Markit-Genpact Centralised Onboarding Service for KYC. Indeed, the art of the possible is changing and the market participants are co-driving it with us."

Genpact's unique combination of industry, business process, and technological expertise delivers robust yet cost-effective and agile solutions for capital markets clients in areas such as post-trade/derivatives processing, client onboarding, enterprise data, risk and compliance, wealth management, and mortgages. Genpact's deep domain experience and global talent pool helps address multiple industry challenges, including reducing infrastructure

overheads, coping with regulatory requirements, improving cross-sell effectiveness and client retention, deploying Straight-Through Processing (STP), and migrating legacy-based environments to low-cost distributed applications. More information is available at <http://www.genpact.com/home/industries/capital-markets>.

About Genpact

Genpact Limited (NYSE: G) is a global leader in transforming and running business processes and operations, including those that are complex and industry-specific. Our mission is to help clients become more competitive by making their enterprises more intelligent through becoming more adaptive, innovative, globally effective and connected to their own clients. Genpact stands for Generating Impact – visible in tighter cost management as well as better management of risk, regulations and growth for hundreds of long-term clients including more than 100 of the Fortune Global 500. Our approach is distinctive – we offer an unbiased, agile combination of smarter processes, crystallized in our Smart Enterprise Processes (SEPSM) proprietary framework, along with analytics and technology, which limits upfront investments and enhances future adaptability. We have global critical mass – 64,000+ employees in 24 countries with key management and corporate offices in New York City – while remaining flexible and collaborative, and a management team that drives client partnerships personally. Our history is unique – behind our single-minded passion for process and operational excellence is the Lean and Six Sigma heritage of a former General Electric division that has served GE businesses for more than 15 years. For more information, visit www.genpact.com. Follow Genpact on [Twitter](#), [Facebook](#), and [LinkedIn](#).

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