

Delphi and Genpact Announce the Launch of Huaqiao Project Operation Center in China

Genpact helps Delphi enhance its global finance and accounting clearing and settlement capabilities and transform business processes through shared services operations

SUZHOU, China, Jan. 23, 2014 /[PRNewswire](#)/ -- Genpact (NYSE: G), a global leader in transforming and running business processes and operations, and Delphi Automotive PLC, a leading global supplier of electronics and technologies for passenger vehicles, commercial vehicles, and other market segments, today announced the official launch of their Huaqiao Project Operation Center in the Huaqiao International Service Business Park in Suzhou, Jiangsu province. At this operation center, Genpact Suzhou will provide finance and accounting (F&A) business process services to Delphi China, helping Delphi to transform and streamline its finance operations through a shared services operation.

(Logo: <http://photos.prnewswire.com/prnh/20120501/NY98560LOGO>)

Delphi is focused on the Asia-Pacific region and continues to grow rapidly in China. To effectively support this growth, Delphi chose to establish its Asia-Pacific finance shared services center in Huaqiao in conjunction with Genpact through a multi-phased partnership. Currently, 40 employees from Genpact Suzhou are providing F&A services to Delphi, with plans to expand to up to 100 employees by 2015. With the continued economic development in China, more enterprises have begun to realize that it's important to optimize their business processes and operations through shared services centers like those that Genpact runs for its clients worldwide.

"Through our technology, analytics and process expertise, we help clients across multiple industries around the world transform and optimize their business processes and operations," said Mudit Saxena, CEO of Genpact Asia. "The cooperation with Delphi is a milestone for us as we grow our facility in Huaqiao into a world-class shared services center to help more multinational companies establish and expand their operations in the region."

Genpact began its operations in China in 2000 and leverages its advanced technology

and web communication tools to provide services such as transaction processing, financial analysis and management, information technology support, customer service, supply chain management, employee services to companies in mainland China, Japan, Hong Kong, South Korea, Singapore, and elsewhere around the world. As one of five biggest global services providers in China announced by Ministry of Commerce, Genpact has established operations in Dalian, Suzhou, Foshan, Qingdao, and Hong Kong.

"Delphi is excited about the addition of Huaqiao to its global network of finance shared services centers," said Samir Bagri, director, Delphi Global Business Services. "We appreciate Huaqiao's commitment to shared services, its excellent focus on infrastructure, and its central location with convenient access to our facilities."

Genpact Suzhou Technology and Information Services was founded in 2011 and is located in Huaqiao International Service Business Park in Kunshan, Jiangsu province, serving as an important base for Genpact to expand its business. Over the past three years, Genpact Suzhou was recognized as an "Outstanding Outsourcing Company" by the Kunshan Government and received the "China Best Contribution Award for Green IT Services and Outsourcing Innovation" from the China Summit for Outsourcing Service Innovative Development Investment and the China-Europe CIO Summit. Genpact Suzhou currently has approximately 300 employees and plans to expand the services delivery center to 1,000 employees over the next three years in order to provide world-class business process management and technology services for more international companies in China.

About Delphi

Delphi Automotive PLC (NYSE: DLPH) is a leading global supplier of electronics and technologies for automotive, commercial vehicle, and other market segments. Operating major technical centers, manufacturing sites, and customer support facilities in 32 countries, Delphi delivers real-world innovations that make products smarter and safer as well as more powerful and efficient. Connect to innovation at www.delphi.com.

About Genpact

Genpact Limited (NYSE: G) is a global leader in transforming and running business processes and operations, including those that are complex and industry-specific. Our mission is to help clients become more competitive by making their enterprises more intelligent through becoming more adaptive, innovative, globally effective and connected to their own clients. Genpact stands for Generating Impact – visible in tighter cost

management as well as better management of risk, regulations and growth for hundreds of long-term clients including more than 100 of the Fortune Global 500. Our approach is distinctive – we offer an unbiased, agile combination of smarter processes, crystallized in our Smart Enterprise Processes (SEPSM) proprietary framework, along with analytics and technology, which limits upfront investments and enhances future adaptability. We have global critical mass – 62,000+ employees in 24 countries with key management and corporate offices in New York City – while remaining flexible and collaborative, and a management team that drives client partnerships personally. Our history is unique – behind our single-minded passion for process and operational excellence is the Lean and Six Sigma heritage of a former General Electric division that has served GE businesses for more than 15 years. For more information, visit www.genpact.com. Follow Genpact on [Twitter](#), [Facebook](#), and [LinkedIn](#).

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