Genpact to Expand Operations in Brazil

Company opening new services center in Uberlandia-MG to provide leading finance and accounting business process outsourcing (BPO) services for domestic and multinational corporations

SAO PAULO, Oct. 31, 2013 /PRNewswire/ -- Genpact Limited (NYSE: G), a global leader in transforming and running business processes and operations, today announced its plans to open a new services center in the city of Uberlandia, in Minas Gerais. The center, which will begin operations early in 2014, is part of the company's expansion plans in Brazil to help clients further transform their finance and accounting operations. This also reinforces Genpact's strategy of helping companies expand their global footprint by capturing growth in emerging markets without incurring unnecessary start-up operational costs.

(Logo: http://photos.prnewswire.com/prnh/20120501/NY98560LOGO)

In its initial phase, Genpact's Uberlandia center will hire 200 to 300 new professionals, with plans to grow the workforce to up to 1,000 in the future. Genpact is applying its proven and unique Smart Enterprise Processes (SEP^{SM}) framework of making business processes more effective based on Lean and Six Sigma to this new center, where it will provide business process outsourcing (BPO) services in finance and accounting, including accounts payable, billing, collections, procurement and supply chain management. Genpact will serve global multinationals with operations in Brazil.

"We are applying the experience and expertise we have gained generating business impact for our more than 700 clients around the world to this new services center, including combining business process expertise, analytics and technology to help transform their operations," **said Affonso Nina, vice president and country manager, Brazil for Genpact.** "We chose the city of Uberlandia, in Minas Gerais, because of its large qualified talent pool, the presence of well-regarded universities, and its favorable infrastructure and location. The municipal and state governments here in the region also provide significant support for professional training and the creation of new jobs."

In addition to its facility in Sao Paulo that employs more than 70 professionals, this new services center increases Genpact's capacity for meeting current and future demand in Brazil. It also strengthens Genpact's presence in the Latin American region, where the company delivers services to clients in multiple industries from Mexico, Guatemala and Colombia.

About Genpact

Genpact Limited (NYSE: G) is a global leader in transforming and running business processes and operations, including those that are complex and industry-specific. Our mission is to help clients become more competitive by making their enterprises more intelligent through becoming more adaptive, innovative, globally effective and connected to their own clients. Genpact stands for Generating Impact – visible in tighter cost management as well as better management of risk, regulations and growth for hundreds of long-term clients including more than 100 of the Fortune Global 500. Our approach is distinctive – we offer an unbiased, agile combination of smarter processes, crystallized in our Smart Enterprise Processes (SEP^{SM}) proprietary framework, along with analytics and technology, which limits upfront investments and enhances future adaptability. We have global critical mass – 60,000+ employees in 24 countries with key management and corporate offices in New York City – while remaining flexible and collaborative, and a management team that drives client partnerships personally. Our history is unique – behind our single-minded passion for process and operational excellence is the Lean and Six Sigma heritage of a former General Electric division that has served GE businesses for more than 15 years. For

more information, visit www.genpact.com. Follow Genpact on Twitter, Facebook, and LinkedIn.

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