Genpact Positioned as Both Leader and Star Performer on Everest Group's FAO PEAK Matrix™ for Third Consecutive Year

Ranking Based on Top Quartile Performance and Year-Over-Year Strength in Finance and Accounting Services

NEW YORK, Sept. 11, 2013 /PRNewswire/ -- Genpact Limited (NYSE: G), a global leader in business process management and technology services, today announced that for the third year in a row it has been positioned as both a Leader and a Star Performer in the Everest Group PEAK Matrix published in the August 2013 Finance and Accounting Outsourcing (FAO) Service Provider Landscape with PEAK Matrix Assessment report. Leaders on the Performance, Experience, Ability, Knowledge (PEAK) Matrix are defined as those with top quartile performance across market success and delivery capability, and Star Performers for the strength of their year-over-year movement on the Matrix.

(Logo: http://photos.prnewswire.com/prnh/20120501/NY98560LOGO)

Key findings about Genpact that authors Saurabh Gupta and Vishnu Khandelwal cited in the 2013 assessment include:

- Had the highest number of new contract signings in 2012 (20+ new multi-process FAO contracts)
- Expanded its global sourcing and technological capabilities to provide end-to-end transformation and enhanced decision support services to its clients
- Held the top market share spot in North America in terms of active annual contract value
- Possessed the top market share spot in both the manufacturing and financial services industries in terms of active contract value

"Genpact indisputably earned its Leader and Star Performer designations for its 2012 performance across the dimensions of scale, scope, technology capability, delivery footprint, buyer satisfaction and market success. The fact that Genpact leads the industry in number of active FAO contracts in the highly competitive FAO service provider marketplace is testament to its dedication to helping clients operate agile, effective and efficient finance organizations," **said Saurabh Gupta, vice president, Everest Group.**

"Genpact is honored to again be named both a Leader and Star Performer on Everest Group's FAO PEAK Matrix," **said Shantanu Ghosh, senior vice president and global head, Enterprise Services, Solutions, Transitions, and Lean Six Sigma, Genpact**. "Our three-time placement in these categories continues to validate our Smart Enterprise Processes (SEP^{SM}) framework for transforming business processes and F&A operations, driving business impact for our clients through proven process excellence which allows them to be more adaptive, innovative, globally effective and connected to their clients."

Genpact's F&A team is the largest in the outsourcing industry, and since 1997 has been providing extensive F&A business process management services to clients around the world. It has delivered significant business impact to more than 150 F&A clients, and currently provides F&A services from 32 centers in 17 strategically located countries.

Full details about Everest Group's PEAK Matrix are available by clicking here.

About Genpact

Genpact Limited (NYSE: G) is a global leader in transforming and running business processes and operations, including those that are complex and industry-specific. Our mission is to help clients become more competitive by

making their enterprises more intelligent, meaning more adaptive, innovative, globally effective and connected to their own clients. Genpact stands for Generating Impact – visible in tighter cost management as well as better management of risk, regulations and growth for hundreds of long-term clients including more than 100 of the Fortune Global 500. Our approach is distinctive – we offer an unbiased, agile combination of smarter processes, crystallized in our Smart Enterprise Processes (SEP^{SM}) proprietary framework, along with analytics and technology, which limits upfront investments and enhances future adaptability. We have global critical mass – 60,000+ employees in 24 countries with key management and corporate offices in New York City – while remaining flexible and collaborative, and a management team that drives client partnerships personally. Our history is unique – behind our single-minded passion for process and operational excellence is the Lean and Six Sigma heritage of a former General Electric division that has served GE businesses for more than 15 years. For more information, visit www.genpact.com. Follow Genpact on Twitter, Facebook and LinkedIn.

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