Genpact's Richardson, Texas Delivery Center Continuing to Grow, Adding New Clients and Jobs

Expanding Technology, Mortgage and Engineering Services Capabilities

NEW YORK, Sept. 4, 2013 /PRNewswire/ -- Genpact Limited (NYSE: G), a global leader in business process management and technology services, today announced that it is continuing to grow its services delivery center in the Dallas, Texas suburb of Richardson, Texas since its opening in early April 2012. At the center, Genpact has been providing skilled technology services, mortgage origination support services and engineering services.

(Logo: http://photos.prnewswire.com/prnh/20120501/NY98560LOGO)

Genpact's Richardson site now serves multiple global clients and employs more than 150 people, including vice presidents and assistant vice presidents, with a year-end target of 250. For its growing mortgage services business, Genpact is currently hiring senior loan processors, underwriters and junior underwriters to support the growth.

Genpact has recently hired Richardson-based Michael Moore as vice president and COO of Genpact Mortgage Services. He brings more than 28 years of experience to Genpact and previously served as senior vice president and executive for fulfillment and operations for Bank of America where he led a team of 1,200 employees across nine delivery sites in the U.S.

Genpact also continues to grow its IT services capabilities provided out of Richardson, serving two large clients, including a capital markets client for which Genpact is hiring java developers, testers and business analysts. Genpact has been building its relationship with the University of Texas-Dallas, which has bolstered its recruiting success for these roles. Genpact has also recently moved 35 IT services employees working at a large healthcare client site in Dallas to the Richardson facility.

The company is also offering engineering and technical services from the Richardson facility which complements its existing centers in Cincinnati and Baltimore. Genpact will be supporting aviation, oil and gas and energy companies from Richardson with additional growth plans including the development of a Center of Excellence (CoE) for aviation-focused engineering services through hiring of local talent.

"Genpact is excited that our Richardson facility continues to grow, which validates our decision to open a facility here," said Scott McConnell, senior vice president and business leader, Americas for Genpact. "The high caliber of available talent and favorable economic conditions has enabled us to grow, adding clients and experienced leaders. Our expansion plans here are solid as we provide more high value services to more and more clients and generate significant business impact for them."

About Genpact

Genpact Limited (NYSE: G), a global leader in business process management and technology services, leverages the power of smarter processes, smarter analytics and smarter technology to help its clients drive intelligence across their enterprise. Genpact's Smart Enterprise Processes (SEP^{SM}) framework, its unique science of process combined with deep domain expertise in multiple industry verticals, leads to superior business outcomes. Genpact's Smart Decision Services deliver valuable business insights to its clients through targeted analytics, reengineering expertise, and advanced risk management. Making technology more intelligent by embedding it with process and data insights, Genpact also offers a wide range of technology services. Driven by

a passion for process innovation and operational excellence built on its Lean and Six Sigma DNA and the legacy of serving GE for more than 15 years, the company's 60,000+ professionals around the globe deliver services to its more than 700 clients from a network of 68+ delivery centers across 18 countries supporting more than 30 languages. For more information, visit www.genpact.com. Follow Genpact on Twitter, Facebook and LinkedIn.

For more information:

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