# Genpact Extends its European Footprint with a New Operating Center in Szczecin, Poland

**Genpact's Business Process Management (BPM) Services Delivery Presence in Europe Becomes Even More Comprehensive**

NEW YORK, June 17, 2013 /PRNewswire/ -- Genpact Limited (NYSE: G), a global leader in business process management and technology services, has announced the opening of a new operating center in Szczecin, Poland. The new center, located in the Pomeranian Voivodeship province, will enable Genpact to expand its services portfolio in Europe and globally in order to help its clients achieve business impact and become more competitive.

(Logo: http://photos.prnewswire.com/prnh/20120501/NY98560LOGO )

From its new Szczecin site, Genpact is delivering various services including finance and accounting (F&A), supply chain and procurement, customer service, and banking back office services. Genpact is currently serving several clients from the DACH region, including a leading bank and telecommunications solutions major, and has a strong pipeline including a global telecom operator.

"Genpact's goal is to continue to get closer to our clients and provide them the flexibility to draw value from all of our European locations as they seek help in transforming their operations," **said Ahmed Mazhari , senior vice president, Sales, Marketing and Customer Relationships, Genpact Europe.** "With two clients off to a great start in Szczecin and several more about to begin, we see a lot of potential to grow in this location, particularly with companies in Austria, Switzerland and Germany."

The new center brings the total number of Genpact sites in Poland to three, following Lublin and Krakow. As part of its site growth strategy and commitment to the regional workforce, Genpact will also be working closely with the faculty of Economics of The Szczecin University and The West Pomeranian University of Technology.

"As we continue to expand in this market, we will focus on investing in our people, offering them extensive learning and professional development opportunities particularly in the areas of Lean and Six Sigma and domain-specific training," **said Pascal Henssen, Chief Operating Officer, Genpact Europe**. "Our ability to effectively manage our clients' operations across sites will ensure that this center will be seamlessly incorporated in our footprint, enabling us to further deliver significant business impact to our clients with European operations."

Genpact opened its first European center in Hungary in 2002. In 11 years the company grew to 13 delivery locations in Europe with more than 3,400 employees, building one of the largest and most diversified BPM delivery footprints in Europe.

**About Genpact**

Genpact Limited (NYSE: G), a global leader in business process management and technology services, leverages the power of smarter processes, smarter analytics and smarter technology to help its clients drive intelligence across their enterprise. Genpact's Smart Enterprise Processes (SEP$^{SM}$) framework, its unique science of process combined with deep domain expertise in multiple industry verticals, leads to superior business outcomes. Genpact's Smart Decision Services deliver valuable business insights to its clients through targeted analytics, reengineering expertise, and advanced risk management. Making technology more intelligent by embedding it with process and data insights, Genpact also offers a wide range of technology services. Driven by a passion for process innovation and operational excellence built on its Lean and Six Sigma DNA and the legacy

of serving GE for more than 15 years, the company's 60,000+ professionals around the globe deliver services to its more than 700 clients from a network of 70+ delivery centers across 18 countries supporting more than 30 languages. For more information, visit www.genpact.com. Follow Genpact on Twitter, Facebook and LinkedIn.

**For more information:**


**Gail Marold** *(Genpact Media Relations)*
gail.marold@genpact.com
+1 919-345-3899

**Joanna Timmermann** *(For Genpact Europe)*
genpactuk@uk.ogilvypr.com
+44 (0) 207 309 1060

**Rupali Kathuria** *(For Genpact India)*
rupali.kathuria@bm.com
+91 124 441 7589


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