

Genpact Again Positioned As A Leader In Gartner's Magic Quadrant For Finance And Accounting BPO

Evaluation Based on Ability to Execute and Completeness of Vision

NEW YORK, June 6, 2013 /[PRNewswire](#)/ -- Genpact Limited (NYSE: G), a global leader in business process management and technology services, has been again positioned by Gartner, Inc. in the Leaders quadrant in its report, "Magic Quadrant for Finance and Accounting BPO," authored by Cathy Tornbohm and published May 29, 2013. This is the fourth consecutive year that Genpact has been positioned in the Leaders quadrant for F&A services.

(Logo: <http://photos.prnewswire.com/prnh/20120501/NY98560LOGO>)

Gartner positioned Genpact in the Leaders quadrant based on the evaluation criteria of ability to execute and completeness of vision. As described in the report, "Leaders are performing well today, both with a clear vision of market direction and by actively building competencies to sustain their Leaders position in the market. The comprehensive F&A BPO players in this quadrant generally share superior market understanding, and they have a global client base, an extensive network of well-distributed and highly populated global delivery centers catering for multiple languages, a good balance of transactional and high-end F&A delivery, and innovative well-communicated and marketed sales offerings."

"Genpact is thrilled to be named again in Gartner's Leaders quadrant for F&A, in an even stronger position over last year, which we believe demonstrates the strength and continued growth of our F&A services that we deliver to both new and longstanding clients across a range of industries," said Shantanu Ghosh, senior vice president and global head, Enterprise Services, Solutions, Transitions, and Lean Six Sigma, Genpact. "Genpact's investment in proprietary, innovative intellectual property embodied in our Smart Enterprise Processes (SEPSM) methodology has driven best-in-class processes and business outcomes for our clients, therefore contributing to our top leadership position for 'completeness of vision.' We feel that our rapid evolution to the highest leadership position for 'ability to execute' in this market especially reflects our culture of continuous improvement, industry-leading Net Promoter Scores (NPS), and ability to transform F&A

operations and deliver real business impact to our clients."

With the industry's largest team of employees dedicated to its F&A practice, Genpact has been providing extensive F&A business process management services since 1997. Genpact has delivered significant business impact to more than 150 F&A clients and currently provides F&A services from 32 centers in 17 countries around the world.

To learn more about the 2013 Magic Quadrant for Finance and Accounting BPO, Gartner clients may access the report on www.gartner.com.

About the Magic Quadrant

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About Genpact

Genpact Limited (NYSE: G), a global leader in business process management and technology services, leverages the power of smarter processes, smarter analytics and smarter technology to help its clients drive intelligence across their enterprise. Genpact's Smart Enterprise Processes (SEPSM) framework, its unique science of process combined with deep domain expertise in multiple industry verticals, leads to superior business outcomes. Genpact's Smart Decision Services deliver valuable business insights to its clients through targeted analytics, reengineering expertise, and advanced risk management. Making technology more intelligent by embedding it with process and data insights, Genpact also offers a wide range of technology services. Driven by a passion for process innovation and operational excellence built on its Lean and Six Sigma DNA and the legacy of serving GE for more than 15 years, the company's 60,000+ professionals around the globe deliver services to its more than 700 clients from a network of 70+ delivery centers across 18 countries supporting more than 30 languages. For more information, visit www.genpact.com. Follow Genpact on [Twitter](#), [Facebook](#) and [LinkedIn](#).

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