

Genpact and Momentive Win European Outsourcing Association Award in the "End User of the Year" Category

Companies Recognized for Close Partnership in Achieving Significant Order Management Savings and Increased Customer Satisfaction

NEW YORK, May 15, 2013 /[PRNewswire](#)/ -- Genpact Limited (NYSE: G), a global leader in business process management and technology services, Momentive Specialty Chemicals Inc. ("MSC") and Momentive Performance Materials Inc. ("MPM") have received the European Outsourcing Association (EOA) award in the "End User of the Year" category.

(Logo: <http://photos.prnewswire.com/prnh/20120501/NY98560LOGO>)

Under a longstanding business process management partnership that expanded in 2012, Genpact is handling MSC's and MPM's end-to-end order management processes based on Genpact's proprietary Smart Enterprise Processes (SEPSM) framework for driving business process effectiveness. This engagement to date has generated considerable savings for MSC and MPM, accompanied by increased productivity, accuracy, speed and efficiency.

"We engaged with Genpact so that MSC and MPM could deliver better customer satisfaction and order management processes, and they have helped us exceed our goals through a combination of process excellence, domain expertise, talent management practices and customer focus," said Jeroen Verhoeven , vice president, Global Commercial Services, Momentive . "This is a close and successful partnership with joint responsibility for people, process performance and improvement, and the results clearly show."

"This award from the European Outsourcing Association recognizes Genpact's commitment to deliver business impact to our clients by transforming processes and providing them with the flexibility to adapt to changing market conditions," said Pascal Henssen, senior vice president and COO, Genpact Europe. "Through the success of this growing collaboration, we are helping MSC's and MPM's operations become more effective and competitive."

The European Outsourcing Association Awards, now in their fourth year, recognize the world's leading outsourcing suppliers, end users and support service providers for their ability to change the way things are done across Europe by providing innovative solutions

and true business transformation.

About Momentive Specialty Chemicals Inc.

Based in Columbus, Ohio, Momentive Specialty Chemicals Inc. (formerly known as Hexion Specialty Chemicals, Inc.) is the global leader in thermoset resins. Momentive Specialty Chemicals Inc. serves the global wood and industrial markets through a broad range of thermoset technologies, specialty products and technical support for customers in a diverse range of applications and industries. Momentive Specialty Chemicals Inc. is an indirect wholly owned subsidiary of Momentive Performance Materials Holdings LLC.

About Momentive Performance Materials Inc.

Momentive Performance Materials Inc. is a global leader in silicones and advanced materials, with a 70-year heritage of being first to market with performance applications for major industries that support and improve everyday life. The Company delivers science-based solutions, by linking custom technology platforms to opportunities for customers. Momentive Performance Materials Inc. is an indirect wholly-owned subsidiary of Momentive Performance Materials Holdings LLC.

About Genpact

Genpact Limited (NYSE: G), a global leader in business process management and technology services, leverages the power of smarter processes, smarter analytics and smarter technology to help its clients drive intelligence across their enterprise. Genpact's Smart Enterprise Processes (SEPSM) framework, its unique science of process combined with deep domain expertise in multiple industry verticals, leads to superior business outcomes. Genpact's Smart Decision Services deliver valuable business insights to its clients through targeted analytics, reengineering expertise, and advanced risk management. Making technology more intelligent by embedding it with process and data insights, Genpact also offers a wide range of technology services. Driven by a passion for process innovation and operational excellence built on its Lean and Six Sigma DNA and the legacy of serving GE for more than 15 years, the company's 60,000+ professionals around the globe deliver services to its more than 700 clients from a network of 70+ delivery centers across 18 countries supporting more than 30 languages. For more information, visit www.genpact.com. Follow Genpact on [Twitter](#), [Facebook](#) and [LinkedIn](#).

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