Genpact Celebrates 10 Years in Europe

Over the last decade, Genpact has created the largest and most comprehensive business process management (BPM) delivery footprint in Europe, helping clients in multiple industries to achieve business impact and become more competitive

LONDON, Dec. 11, 2012 /PRNewswire/ -- Genpact Limited (NYSE: G), a global leader in business process management and technology services, today celebrates its tenth year of providing services in Europe. The company began operations in Budapest, Hungary in 2002 and now has 11 delivery sites across Europe including Romania, Poland, Morocco, the Czech Republic and The Netherlands. In Europe, Genpact currently employs over 3,000 people who deliver results for more than 50 global clients across 11 different industries and in more than 20 languages.

(Logo: http://photos.prnewswire.com/prnh/20120501/NY98560LOGO)

Genpact Europe delivers measurable business impact for its clients – over US$100 million of business impact in 2012 alone – through core enterprise services such as finance and accounting, HR, procurement and supply chain, in addition to IT services and industry-specific solutions for banking, financial services, insurance, capital markets, life sciences, consumer goods, retail, manufacturing, and services. Genpact's European operations are also strengthened by its Smart Decision Services encompassing analytics, process re-engineering and risk management, as well as its Smart Enterprise Processes (SEP^{SM}) framework for making business processes more effective.

Genpact continues to expand its business in Europe. Earlier this year Genpact extended its footprint by adding operational centers in The Netherlands, Poland and the Czech Republic. Genpact's growth was complemented by winning contracts to serve diverse global corporations from Genpact's European centers including Telefonica, the third largest telecommunications provider in the world, and Momentive, a leading specialty chemicals and materials company.

Genpact's success in Europe has also been validated this year through a series of industry awards. From the European Outsourcing Association (EOA), Genpact received awards in the "Innovation in Outsourcing," with its Smart Enterprise Processes framework, and "Outsourcing End User of the Year" categories. In conjunction with its client AstraZeneca, Genpact received the "Best F&A/Procurement" engagement award from The Outsourcing Center and the "Excellence in People and Communication" award from the Shared Services Outsourcing Network (SSON).

"Having started from scratch with a plan to serve GE in Western Europe, we have now helped establish an industry employing thousands of talented people across Europe," **said Ahmed Mazhari, senior vice president, Sales and Marketing for Genpact Europe**. "This is a unique heritage that no other company in our industry can claim. We have been able to grow significantly over the past decade because of our committed employees who have a pioneering spirit, unprecedented process expertise and a passion for the work we do for our clients, and we look forward to many more decades of growth."

Pascal Henssen, Genpact Europe COO said, "We are delivering the same quality of service to our European clients from all of our delivery centers, regardless of our clients' location or language requirements. Our team of Lean and Six Sigma-trained process re-engineering experts help clients to set up and optimize their shared service centers. These differentiators, combined with deep industry domain expertise, have enabled us to deliver significant business impact to our clients."

For more information, interested parties may go to http://www.genpact.com/home/campaign/Genpact-ten-years-in-europe.

About Genpact

Genpact Limited (NYSE: G), a global leader in business process management and technology services, leverages the power of smarter processes, smarter analytics and smarter technology to help its clients drive intelligence across their enterprise. Genpact's Smart Enterprise Processes (SEP^{SM}) framework, its unique science of process combined with deep domain expertise in multiple industry verticals, leads to superior business outcomes. Genpact's Smart Decision Services deliver valuable business insights to its clients through targeted analytics, reengineering expertise, and advanced risk management. Making technology more intelligent by embedding it with process and data insights, Genpact also offers a wide range of technology services. Driven by a passion for process innovation and operational excellence built on its Lean and Six Sigma DNA and the legacy of serving GE for more than 15 years, the company's 60,500+ professionals around the globe deliver services to its more than 600 clients from a network of 74 delivery centers across 20 countries supporting more than 30 languages. For more information, visit www.genpact.com. Follow Genpact on Twitter, Facebook and LinkedIn.

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