Genpact Extends Relationship with Momentive to Further Enhance Order-to-Cash Operations

Genpact to Manage Key Finance and Collections Processes for Chemical Leader's Two Divisions for Five Years

NEW YORK, June 27, 2012 /PRNewswire/ -- Genpact Limited (NYSE: G), a global leader in business process and technology management, today announced that it has been awarded a five-year contract extension with Momentive Performance Materials for order-to-cash (OTC) and collections services. In addition, Momentive Specialty Chemicals has engaged Genpact in a new five-year deal to manage its order management services.

(Logo: http://photos.prnewswire.com/prnh/20120501/NY98560LOGO)

Under the terms of the agreements, Genpact will provide its business process management expertise in order management and collections for both of Momentive's key divisions in Europe. Genpact is currently engaged in transitioning the order management activities from Rotterdam to Bucharest for the Momentive Specialty Chemicals division of the company. The new Momentive was formed in October 2010 through the combination of the parent holding companies of Momentive Performance Materials Inc. and Hexion Specialty Chemicals Inc. (now known as Momentive Specialty Chemicals Inc.). Momentive has more than 100 manufacturing facilities and over 10,000 associates serving 20,000 customers around the world.

Since 2006, Genpact has provided extensive services to the global specialty chemicals and materials leader to increase the effectiveness of its OTC, collections, complaints management, deductions, cash applications and customer service operations primarily out of Genpact's European operations. Throughout the duration of this expanding partnership, Genpact has also provided additional value to Momentive including the development of an Information Center to better handle customer inquiries and requests. Genpact also applies its analytics expertise for Momentive's distribution team by developing dashboards and analysis, efficiently distributing samples, and providing marketing resources.

"Momentive considers Genpact to be an extremely valuable partner who has delivered outstanding quality of work, so we are very happy to extend and expand this relationship to make our order-to-cash and collections operations even more effective," **Jeroen Verhoeven, vice president, Commercial Services, Momentive.** "Genpact's deep process expertise based on Lean and Six Sigma, as well as the analytical insights they've been providing for our operations, has generated significant business impact for Momentive's business, including better customer service. We also have relied heavily on Genpact's experience in transitions, operations, hiring and training."

"Genpact is excited to expand the scope of our services to Momentive, as it reflects our track record of delivering outstanding business process management services to a global chemical leader," **said Patrick Cogny, senior vice president and business leader, Infrastructure, Manufacturing and Services, Genpact.** "Momentive is one of Genpact's first clients served out of our Bucharest delivery center, so we have evolved as Momentive has continued to grow into an even stronger company. We look forward to optimizing the OTC and collections processes for all of Momentive's divisions that will result in greater business outcomes."

About Momentive

Momentive Performance Materials Holdings LLC is the ultimate parent company of Momentive Performance Materials Inc. and Momentive Specialty Chemicals Inc. (collectively, "Momentive"). Momentive is a global leader in specialty chemicals and materials, with a broad range of advanced specialty products that help industrial and

consumer companies support and improve everyday life. The company uses its technology portfolio to deliver tailored solutions to meet the diverse needs of its customers around the world. Momentive was formed in October 2010 through the combination of entities that indirectly owned Momentive Performance Materials Inc. and Hexion Specialty Chemicals, Inc. The capital structures and legal entity structures of both Momentive Performance Materials Inc. and Momentive Specialty Chemicals Inc. (formerly known as Hexion Specialty Chemicals, Inc.), and their respective subsidiaries and direct parent companies, remain separate. Momentive Performance Materials Inc. and Momentive Specialty Chemicals Inc. file separate financial and other reports with the Securities and Exchange Commission. Momentive is controlled by investment funds affiliated with Apollo Global Management, LLC. Additional information about Momentive and its products is available at www.momentive.com.

About Genpact

Genpact Limited (NYSE: G), a global leader in business process and technology management services, leverages the power of smarter processes, smarter analytics and smarter technology to help its clients drive intelligence across their enterprise. Genpact's Smart Enterprise Processes (SEP(SM)) framework, its unique science of process combined with deep domain expertise in multiple industry verticals, leads to superior business outcomes. Genpact's Smart Decision Services deliver valuable business insights to its clients through targeted analytics, reengineering expertise, and advanced risk management. Making technology more intelligent by embedding it with process and data insights, Genpact also offers a wide range of technology services. Driven by a passion for process innovation and operational excellence built on its Lean and Six Sigma DNA and the legacy of serving GE for more than 15 years, the company's 56,000+ professionals around the globe deliver services to its more than 600 clients from a network of 67 delivery centers across 18 countries supporting more than 30 languages. For more information, visit www.genpact.com. Follow Genpact on Twitter, Facebook and LinkedIn.

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