

Genpact Positioned by Leading Analyst Firm in Leaders Quadrant in 2012 Finance and Accounting (F&A) BPO Report

Evaluation Based on Ability to Execute and Completeness of Vision

NEW YORK, June 7, 2012 /[PRNewswire](http://prnewswire.com)/ -- Genpact Limited (NYSE: G), a global leader in business process and technology management, has been positioned by Gartner, Inc. in the Leaders quadrant in its report, "Magic Quadrant for Finance and Accounting BPO," authored by Cathy Tornbohm and published May 30, 2012.

(Logo: <http://photos.prnewswire.com/prnh/20120501/NY98560LOGO>)

Gartner positioned Genpact in the Leaders quadrant based on the evaluation criteria of ability to execute and completeness of vision. As described in the report, "Against this backdrop of a highly competitive market, providers are being influenced to try to differentiate their offerings by using process enhancement technologies and services (PETS), offering benchmarking services, process methodologies and new delivery locations, and adding consulting skills to the BPO offering."

"We are honored to be positioned in Gartner's Magic Quadrant, as we believe it validates Genpact's continuous investment in our Smart Enterprise Processes (SEP(SM)) framework for business process effectiveness, operational delivery capabilities and skilled talent which has enabled us to create and deliver the right solution of smarter processes, smarter analytics and smarter technologies for our clients," said Shantanu Ghosh, senior vice president, Practices, Solutions and Transitions, Genpact. "We have also further strengthened our F&A offerings with industry domain expertise to help our clients drive more significant business outcomes from their core F&A processes."

With one of the industry's largest teams of employees dedicated to its F&A practice, Genpact has been providing extensive F&A business process management services since 1997 and currently delivers these specific services from 64 centers in 17 countries. In 2011, Genpact signed 17 new client engagements encompassing F&A processes, and in

the past 14 months has made several acquisitions, including Akritiv and Accounting Plaza, to add high-value capabilities to its F&A services offerings. It provides F&A expertise across many key industry vertical markets such as manufacturing, life sciences, consumer product goods (CPG), retail, insurance and financial services.

To learn more about the 2012 Magic Quadrant for Comprehensive Finance and Accounting BPO, Gartner clients may access the report on www.gartner.com.

About the Magic Quadrant

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About Genpact

Genpact Limited (NYSE: G), a global leader in business process and technology management services, leverages the power of smarter processes, smarter analytics and smarter technology to help its clients drive intelligence across their enterprise. Genpact's Smart Enterprise Processes (SEP(SM)) framework, its unique science of process combined with deep domain expertise in multiple industry verticals, leads to superior business outcomes. Genpact's Smart Decision Services deliver valuable business insights to its clients through targeted analytics, reengineering expertise, and advanced risk management. Making technology more intelligent by embedding it with process and data insights, Genpact also offers a wide range of technology services. Driven by a passion for process innovation and operational excellence built on its Lean and Six Sigma DNA and the legacy of serving GE for more than 15 years, the company's 56,000+ professionals around the globe deliver services to its more than 600 clients from a network of 64 delivery centers across 17 countries supporting more than 30 languages. For more information, visit www.genpact.com. Follow Genpact on [Twitter](#), [Facebook](#) and [LinkedIn](#).

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