Genpact Uses Its End-to-End Process Expertise and Analytics to Further Strengthen Mortgage Processing Offering with Streamlined Data Management

Genpact's Quantum Mortgage Operating System Partners with Digital Docs to Provide More Compliant Documents and Disclosures

NEW YORK, Feb. 28, 2012 /PRNewswire/ -- Genpact Limited (NYSE: G), a global leader in business process and technology management, has integrated Digital Docs Inc.'s document compliance system into Genpact Mortgage Services' Quantum Mortgage Operating System (MOS). This integration provides complete document and disclosure compliance within Quantum's workflow, keeping all loan data in one system and eliminating redundant data entry.

Genpact's Quantum MOS now enables lenders to immediately generate, print and send specific disclosures and documents using the underlying data within the MOS. Lenders can check all documents and disclosures for violations and automatically resubmit disclosures as needed. Genpact's Quantum MOS builds the mortgage workflow around data integrity by bringing all loan applications into one framework. The system pushes the loan data into all the other components simultaneously, removing the bottlenecks required by a document-centered workflow. Genpact's granular end-to-end process rigor, combined with its data analytics and process insights, is incorporated into the Quantum MOS.

"Genpact always aims to develop and manage business processes to be the most effective, efficient and compliant for our clients, especially in the mortgage industry," **said Mohit Thukral, senior vice president, Banking, Financial Services, Insurance and Healthcare, Genpact.** "Our Quantum MOS offering, especially with this Digital Docs integration, is the confluence of process excellence, mortgage industry domain expertise, leading technology, and superior data management."

"The factory-line assembly method of loan production is no longer profitable or efficient in today's technology environment," **said Rob Pommier, vice president of business development, Genpact Mortgage Services.** "Integrating with Digital Docs provides Quantum users with a first-class option for producing compliant documents while protecting the integrity of the loan data being pushed to other applications supporting the file."

Digital Docs is a Web-based technology linking loan data from the Quantum MOS to its document engine and distribution channels. In addition, Digital Docs combines product development, risk analysis, product implementation, document preparation, compliance audits (Section 32/OFAC), custom form maintenance, proactive compliance, change management, delivery options, tracking, reporting, data storage and integration services into a single transactional price.

"Data drives today's mortgage process," **said Michael Farris, director of Client Relations at Digital Docs, Inc.** "Our integration with Genpact's Quantum MOS pulls data directly from their system, creating compliant, customized documents and disclosures that fit every specific scenario for national, local and investor document needs."

About Digital Docs, Inc.

Dallas-based Digital Docs Inc. is an outgrowth of a document preparation and compliance operation that started in 1984 as the law firm Peirson and Associates. In time, the algorithms used by what became PeirsonPatterson

LLP were licensed to Digital Delivery Inc., to make the software available as a stand alone product.

About Genpact

Genpact Limited (NYSE: G), a global leader in business process and technology management services, leverages the power of smarter processes, smarter analytics and smarter technology to help its clients drive intelligence across the enterprise. Genpact's Smart Enterprise Processes (SEP(SM)) framework, its unique science of process combined with deep domain expertise in multiple industry verticals, leads to superior business outcomes. Genpact's Smart Decision Services deliver valuable business insights to its clients through targeted analytics, reengineering expertise, and advanced risk management. Making technology more intelligent by embedding it with process and data insights, Genpact also offers a wide range of technology services. Driven by a passion for process innovation and operational excellence built on its Lean and Six Sigma DNA and the legacy of serving GE for more than 14 years, the company's 55,000+ professionals around the globe deliver services to its more than 600 clients from a network of 57 delivery centers across 16 countries supporting more than 25 languages. For more information, visit www.genpact.com, Follow Genpact on Twitter, Facebook and LinkedIn.

For more information:

Gail Marold *(Genpact Media Relations)*
gail.marold@genpact.com
Phone: +1 919-345-3899

Elizabeth McMillan, APR *(For Genpact Quantum)*
elizabeth@williammills.com
Phone: +1 678-781-7224

Rupali Kathuria *(For Genpact India)*
rupali.kathuria@bm.com
Phone: +91 124 441 7589

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